



INTERSTATE-McBEE

CLEVELAND, OHIO, USA



What is ISO 9001:2015 with Design?

- ISO certification is a set of quality system requirements that define, establish, and maintain an effective quality assurance system for manufacturing and service industries that an organization must maintain to achieve the certification issued by an accreditation board. ISO 9001:2015 defines the systems (also known as standards) which help an organization achieve consistent results and a basis for a continually improved product. Standards are set for all aspects of the organization including, but not limited to, manufacturing, packaging, shipping, sales, and customer service. The “with Design” designation refers to the implementation of the quality standards from the earliest stages of research and development for the production of the product manufacturing.

Why Interstate-McBee has been certified since 1998

- Interstate-McBee chose to be ISO 9001:2015 with Design certified to ensure an ever increasing level of quality for our products and service. We believe that our relationship with our customers is more of a partnership and that when you sell an Interstate-McBee product you are giving your word that the product is of the quality you expect and is consistent for every part in our catalog. This strategy and belief has led to OEM partnerships with world class organizations and has continued to aid in our growth as a company and in service to our loyal customers.

Benefits of ISO 9001:2015 with Design

- Confidence – The ISO certification gives our customer partners confidence in the quality and reliability of products
- Consistency – Maintaining and improving the standards set forth by this certification leads to a very consistent product and service
- Communication – We are always willing and eager to discuss with our customer partners solutions to issues or to quality improvement in general.
- Checks and balances – As a condition of the certification, an organization must conduct internal audits. This ensures any and all deviations from the standards will be located and corrected.
- Exclusivity – Interstate-McBee is the only aftermarket diesel company in the US with an ISO 9001:2015 with Design certification

Interstate-McBee Quality Policy

It is Interstate-McBee's policy to maintain a continuously improving quality management system that will provide customers with superior value, service and quality while maintaining a healthy work environment that offers the opportunity for both customers and employees to prosper.



*“Quality without
Compromise”*

