



INTERSTATE-McBEE



ONLINE ORDERING

All Features

How-To Guide



AUGUST 2025



Please contact: Z_OnlineOrdering@interstate-mcbee.com to report issues or request assistance.

TABLE OF CONTENTS

Account	Your Orders
Registration ... 3	Order History ... 23-24
Dashboard ... 4	Return History ... 25-26
Contacts ... 5	Quote History ... 27-28
Ship-To ... 6	Warranty and Returns
Payment ... 7	Warranty Case ... 29-35
Billing Address ... 8	Return Case ... 36-38
My Profile ... 9	Warranty History ... 39
Saved Carts ... 10-11	Return History ... 40
Announcements ... 12	Other
Product List ... 13-14	Shopping ... 41
Invoices and Payments	Product Page ... 42
Invoice Payment ... 15-16	Checkout Process ... 43-46
Schedule Payment ... 17-18	Quick Order Pad ... 47-51
Invoice History ... 19-20	Request Quote ... 52-53
Payment History ... 21-22	Filters ... 54

Account > Registration

Registration can be handled a number of ways:

- If you have received an email from Interstate-McBee with a registration link, you can activate your account immediately.
- The "Administrator" contact for your company has the ability to register users in the "Contacts" area of their account.
- Otherwise, register here:

<https://orders.interstate-mcbee.com/request-access/>

by providing your customer number and a McBee invoice number.

- Not a customer? Use this page:

<https://interstate-mcbee.com/contact/find-a-sales-rep/>

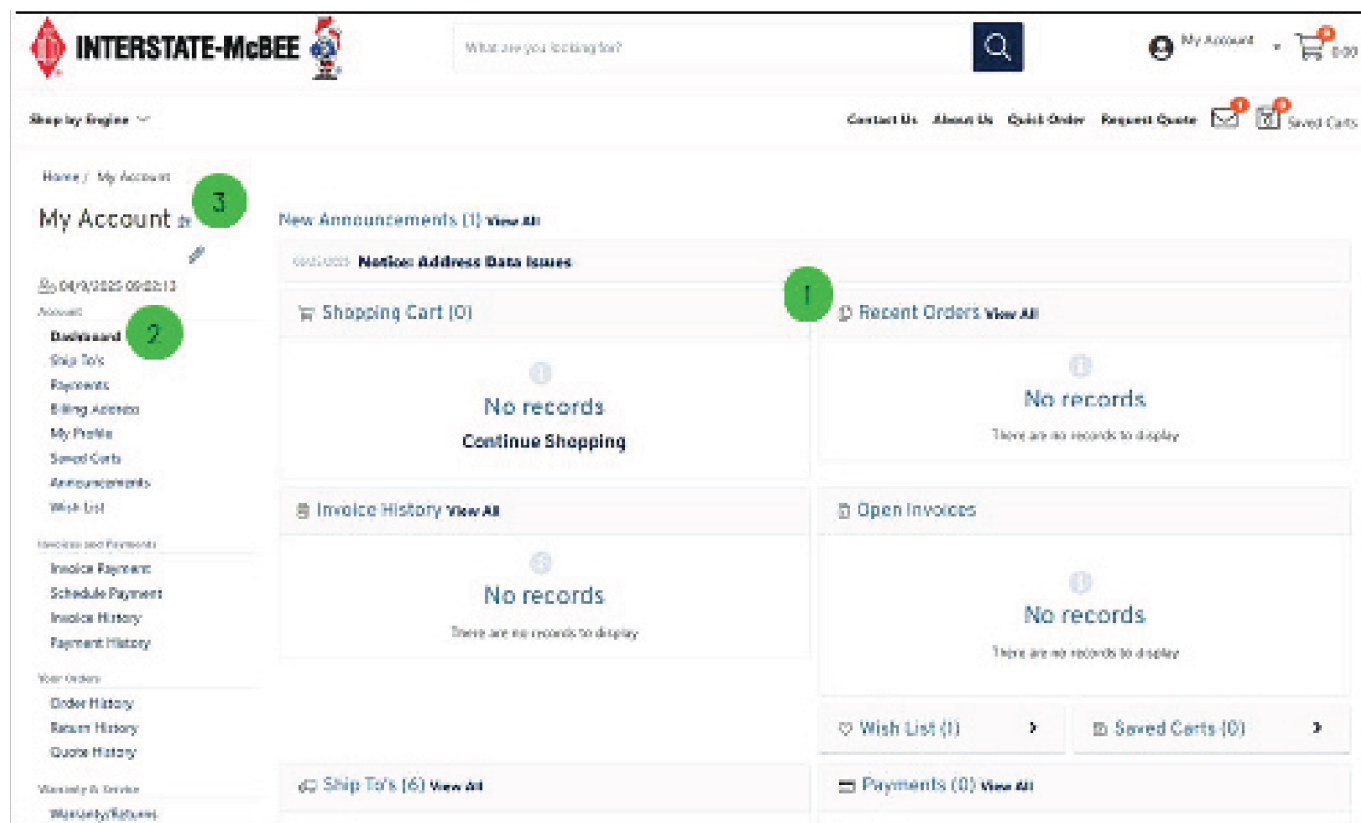
to find your sales rep to create an account and start ordering.

Note: *We currently only work with manufacturers, wholesalers, distributors, and retailers. We do not make individual consumer sales.*

Account > Dashboard

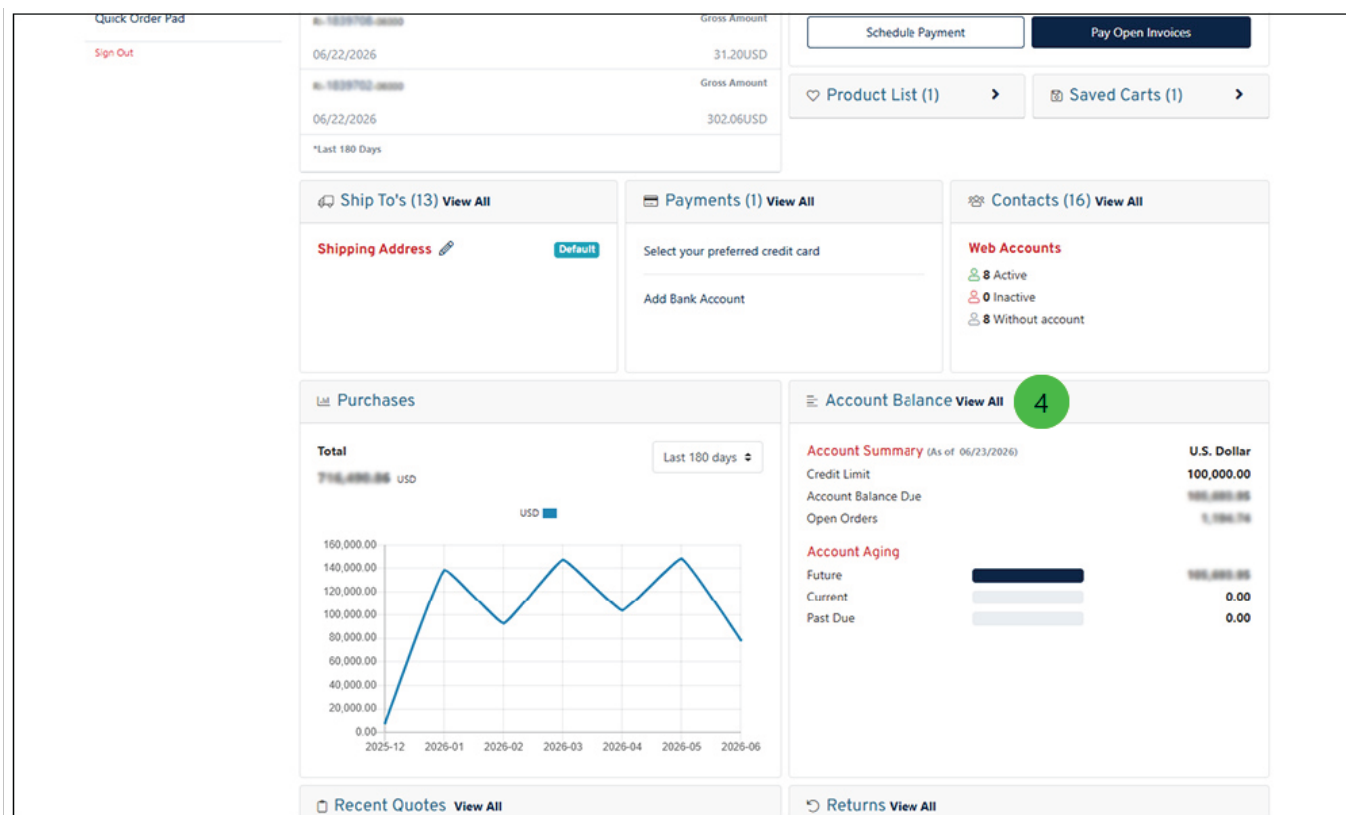
Features are based on your account permissions which are set up by your company's administrator.

1. Displays important announcements as well as account information such as recent orders, contacts, shipping address management, payments, and more.
2. The left side panel offers you a full list of site functions available to your account.
3. The dashboard can be customized to your liking using the button next to "My Account".



Account > Dashboard

1. View your Account Balance information from your dashboard. Click “View All” for more information.



Account > Dashboard

1. From this page you can view account Credit Limit, Balance, Open Orders and Past Due invoices all in one spot making it easy to manage payments.

INTERSTATE-McBEE What are you looking for?

My Account 0.00

Shop by Engine [Contact Us](#) [About Us](#) [Quick Order](#) [Request Quote](#) Saved Carts

Account Balance (As of 06/23/2026)

Account Summary

Currency	U.S. Dollar
Established Payment Term	Net 30 Days
Credit Limit	100,000.00
Account Balance Due	105,693.95
Open Orders	1,194.74
Over Credit Limit	-4,998.49
Past Due	0.00
Last Payment Applied	-140,759.26
Date of Last Payment	06/05/2026

Account Aging

Future	105,693.95
Current	0.00

Past Due (days)

1 - 30	0.00
31 - 60	0.00
61 - 90	0.00
91 - 120	0.00
121 - 150	0.00
151 - 180	0.00
Over 180	0.00

WORLD HEADQUARTERS
Interstate-McBee
216-881-0015
800-321-4234

FLORIDA
Sales: 800-660-6228
Fax: 305-863-6272

TEXAS
Sales: 844-835-2841
Fax: 281-443-0202

CALIFORNIA
Sales: 800-522-6163
Fax: 323-727-9314

NEBRASKA
Sales: 844-250-2375
Fax: 402-975-6160

FUEL SYSTEMS
Interstate Diesel
4901 Lakeside Ave.
Cleveland, OH 44114

Copyright 2024 Interstate-McBee | All Rights Reserved | Privacy Policy | Terms of Use
All manufacturer's names are registered trademarks of that respective corporation or entity and do not imply that the item/s are a product of said manufacturer.

Account > Contacts

Available for the administrator of your company.

1. Click on the three dots to add new users.
2. Click on the pencil icon to edit the selected contact.
3. See status of users (**Green**=Active / **Grey**=Inactive).

The screenshot shows the 'Contacts' page in the Interstate-McBee web application. The page layout includes a sidebar on the left with navigation links, a top navigation bar with a search bar and user account information, and a main content area. The 'Contacts' page has a table with columns for Name, Email Address, and Default Ship To. The table lists 15 contacts, all with the email address '****@interstate-mcbee.com'. The 'Status' column is highlighted with a green circle and the number 3. The 'Add New Contact' button (three dots) is highlighted with a green circle and the number 1. The 'Edit Contact' button (pencil icon) is highlighted with a green circle and the number 2.

Name	Email Address	Default Ship To
Greg C	****@interstate-mcbee.com	****@interstate-mcbee.com
Adam R	****@interstate-mcbee.com	****@interstate-mcbee.com
Alan P	****@interstate-mcbee.com	****@interstate-mcbee.com
Angela Q	****@interstate-mcbee.com	****@interstate-mcbee.com
Ann D	****@interstate-mcbee.com	****@interstate-mcbee.com
Betsy L	****@interstate-mcbee.com	****@interstate-mcbee.com
Beth H	****@interstate-mcbee.com	****@interstate-mcbee.com
Bob W	****@interstate-mcbee.com	****@interstate-mcbee.com
Erin C	****@interstate-mcbee.com	****@interstate-mcbee.com
Kevin T	****@interstate-mcbee.com	****@interstate-mcbee.com
Brian J	****@interstate-mcbee.com	****@interstate-mcbee.com
Carlos R	****@interstate-mcbee.com	****@interstate-mcbee.com
Chuck W	****@interstate-mcbee.com	****@interstate-mcbee.com
Dan S	****@interstate-mcbee.com	****@interstate-mcbee.com
Dan M	****@interstate-mcbee.com	****@interstate-mcbee.com
Dan K	****@interstate-mcbee.com	****@interstate-mcbee.com

Account > Ship-To

Add and manage Ship-To's for quick checkout.

1. Add new ship-to's (Include your company name, address, zip, city, & state).
2. Manage ship-to's by setting a default for your account.

The screenshot shows the 'My Account' page for Interstate-McBee. The 'Ship To's' section is highlighted with a green circle containing the number 7. The table below lists the shipping addresses:

Name	Address	City	State	Zip Code	Country	Main Phone
INTERSTATE-McBEE	5300 Lakeside Ave S	Cleveland	OH	44115	United States	
Interstate-McBee	4301 Lakeside Ave	Cleveland	OH	44114	United States	(216) 8812015
IMCS - Texas	22755 Rock Lake Drive	Cypress	TX	77065	United States	(281) 4435002
IMCS - Nebraska	6200 Arbor Road	Lincoln	NE	68517	United States	(404) 2522375
IMCS - Florida	595 NW 58th Street	Coral	FL	33178	United States	(800) 9650225
IMCS - California	13137 Arctic Circle	Santa Fe Springs	CA	90671	United States	(800) 5224314

Account > Payment

Save a card, or multiple, on file for quick checkout.

1. Click on the three dots to add new credit cards.
2. When there are multiple cards added, you can set a default here.

The screenshot shows the 'My Account' page of the Interstate-McBee website. The 'Credit Cards' section is active, displaying a table with one saved card. A green circle '1' highlights the three dots menu icon next to the 'Credit Cards' header. A green circle '2' highlights the 'Default' button next to the card entry.

Type	Number	Expiration	Name	Department
VISA	xxxx1111	11/2028	Vsa Test Card	.

Account > Payment

Save a bank account, or multiple, on file for quick checkout.

3. Click “Bank Accounts” to switch tabs.
4. Click the 3 dots and “Add Bank Account”.

The screenshot shows the Interstate-McBee website's 'My Account' page. The 'Bank Accounts' tab is selected, indicated by a green circle with the number 3. Below the tab, there is a button labeled 'Add Bank Account' with a plus icon, highlighted by a green circle with the number 4. The page also features a sidebar with navigation links, a top navigation bar with search and account options, and a main content area with a table for bank accounts (currently empty) and a filter button.

Home / My Account / Payments

My Account

IMCB test

06/23/2026 09:39:52

Account

- Dashboard
- Contacts
- Ship To's
- Payments**
- Billing Address
- My Profile
- Saved Carts
- Announcements
- Product List

Invoices and Payments

- Account Balance
- Invoice Payment
- Schedule Payment
- Invoice History
- Payment History

Credit Cards Bank Accounts

Bank Accounts

Savings Checking Add Bank Account

Bank Account Bank Transit Type Bank Name State

There are no records to display

Add Filter

Account > Payment

Save a bank account, or multiple, on file for quick checkout.

1. Fill out Bank Account information and then hit “Submit”. You will be able to use this for placing orders, paying invoices, etc.

Home / My Account / Payments / Add Bank Account

My Account [Back](#)

IMCB test
06/23/2026 09:39:52

Account

- Dashboard
- Contacts
- Ship To's
- Payments**
- Billing Address
- My Profile
- Saved Carts
- Announcements
- Product List

Invoices and Payments

- Account Balance
- Invoice Payment
- Schedule Payment
- Invoice History
- Payment History

Your Orders

- Order History
- Return History
- Quote History

Warranty & Service

- Warranty>Returns
- Warranty Cases History
- Return Cases History

Other

- Cross Reference Products

Add Bank Account 5

YOUR NAME
YOUR ADDRESS
DATE 123

PAY TO THE ORDER OF \$

DOLLARS

:123456789: "0009876543" 1025

ROUTING NUMBER ACCOUNT NUMBER CHECK NUMBER

Please enter the following information about your Bank Account

Check Type

☒ Person
☐ Company

Name on Check

First Name Last Name

Bank Name

Routing Transit Number

Account Number **Confirm Account Number**

Type of Account

Account > Billing Address

Billing address and other shipping instructions can be added here and will be applied to all orders saving you time during checkout.

1. Add shipping instructions. (ex: UPS account number). This information will show up on every order.
2. Company Preferences can be set here.

Edit Billing Address
Customer # 117393

Account:
Company name:
Company Web Site:
Address:
Address 2:
Country: Zip Code:
City: State:

Shipping Instructions 1
Please, do not exceed 50 characters per field.

Company Preferences 2
☒ Require Company Purchase Number when placing an order
☒ Accept back ordered product when placing an order
☒ Accept similar shipment order

Navigation Sidebar:
Account: Dashboard, Order Entry, Payments, **Billing Address**, My Profile, Saved Card, Announcements, Product List
Invoices and Payments: Invoices Payment, Schedule Payment, Invoices History, Payment History
Order History: Order History, Return History, Quote History
Assembly & Service: Assembly/Return, Assembly Quote History, Return Quote History
Other: Order Reference Products, Quick Order File, Sign Out

Account > My Profile

Manage your personal account information here.

1. Add/manage contact info, web account preference and phone numbers for ways to be contacted if needed.

The screenshot displays the 'My Account' page with a sidebar on the left containing various account management links. The main content area is titled 'My Profile' and includes a green circle with the number '1' next to the 'Contact Information' heading. Below this heading, there are input fields for 'Current Title', 'Name' (split into 'First Name' and 'Last Name'), and 'Email Address'. A 'Default Ship To' address is listed below the email field. The 'Web Account Preferences' section includes a 'Language' dropdown menu set to 'English' and a checkbox for 'Show Product Error Reference' which is checked. Below this is a 'Change Password' button. The 'Phone Numbers' section has input fields for 'Business', 'Mobile', 'Work', and 'Cell', followed by an 'Add' button. A 'Save' button is located at the bottom right of the page.

My Account

My Profile 1

Contact Information

Current Title

Name

First Name Last Name

Email Address

Default Ship To

10101 E. 10th St.
5500 Valley View Dr.
Cleveland, OH 44114
United States

Web Account Preferences

Language

English

☒ Show Product Error Reference

Change Password

Phone Numbers

Business Mobile Work Cell Add

Save

Account > Saved Carts

"Saved Carts" is an easy way to shop, save, and come back later when you are ready to checkout.

1. After adding items to your shopping cart, Click the three dots, "Save Cart", and name the cart.

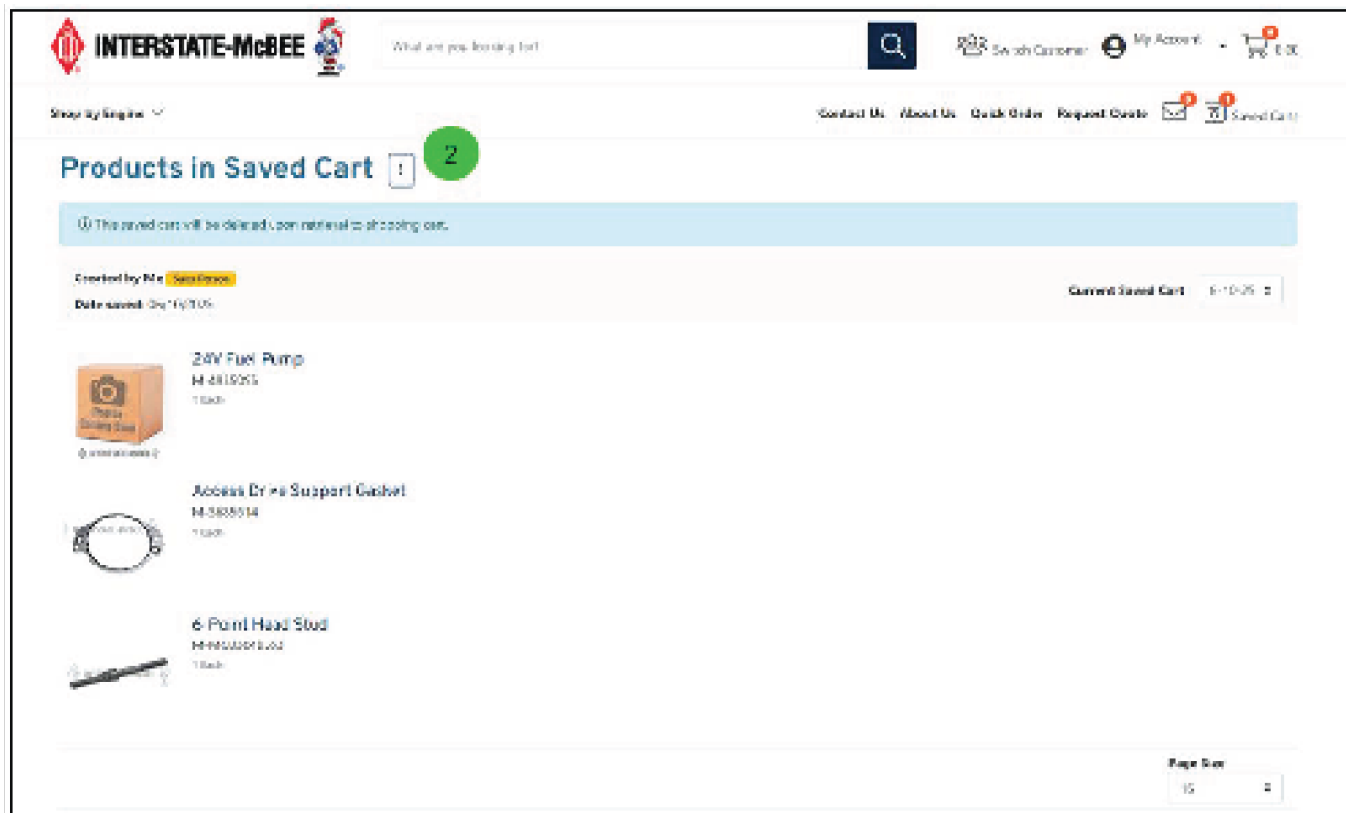
The screenshot shows the Interstate-McBee website's shopping cart interface. At the top, there's a navigation bar with the company logo, a search bar, and links for 'Switch Customer', 'My Account', and a cart icon showing a total of \$648.54. Below this is a secondary navigation bar with links like 'Contact Us', 'About Us', 'Quick Order', 'Request Quote', and 'Saved Carts' (which has a notification badge). The main content area is titled 'Shopping Cart' and features a table with three items:

Product Name	Product #	Qty	Price	Total
247 Fuel Pump OH Branch	16430555	1	\$82.71	\$82.71
Acacia Drive Support Gas/Wall OH Branch	164305514	1	\$0.27	\$0.27
6-Point Head Stud OH Branch	16440304055	1	\$45.50	\$45.50

Each item row includes a product image, a 'Save Cart' button, and a 'Show Availability by Branch' button. A dropdown menu is open over the 'Save Cart' button, showing options: 'Save Cart' and 'Share by email'. To the right of the cart items, a summary box displays the 'Subtotal' as \$648.54, the currency as 'U.S. Dollar', and a 'Continue Checkout' button. Below the cart items, there are links to 'Add from Saved Carts', 'Add More from List', and 'Continue Shopping'. The footer contains contact information for various locations: World Headquarters, Florida, Texas, California, Nebraska, and Fuel Systems.

Account > Saved Carts

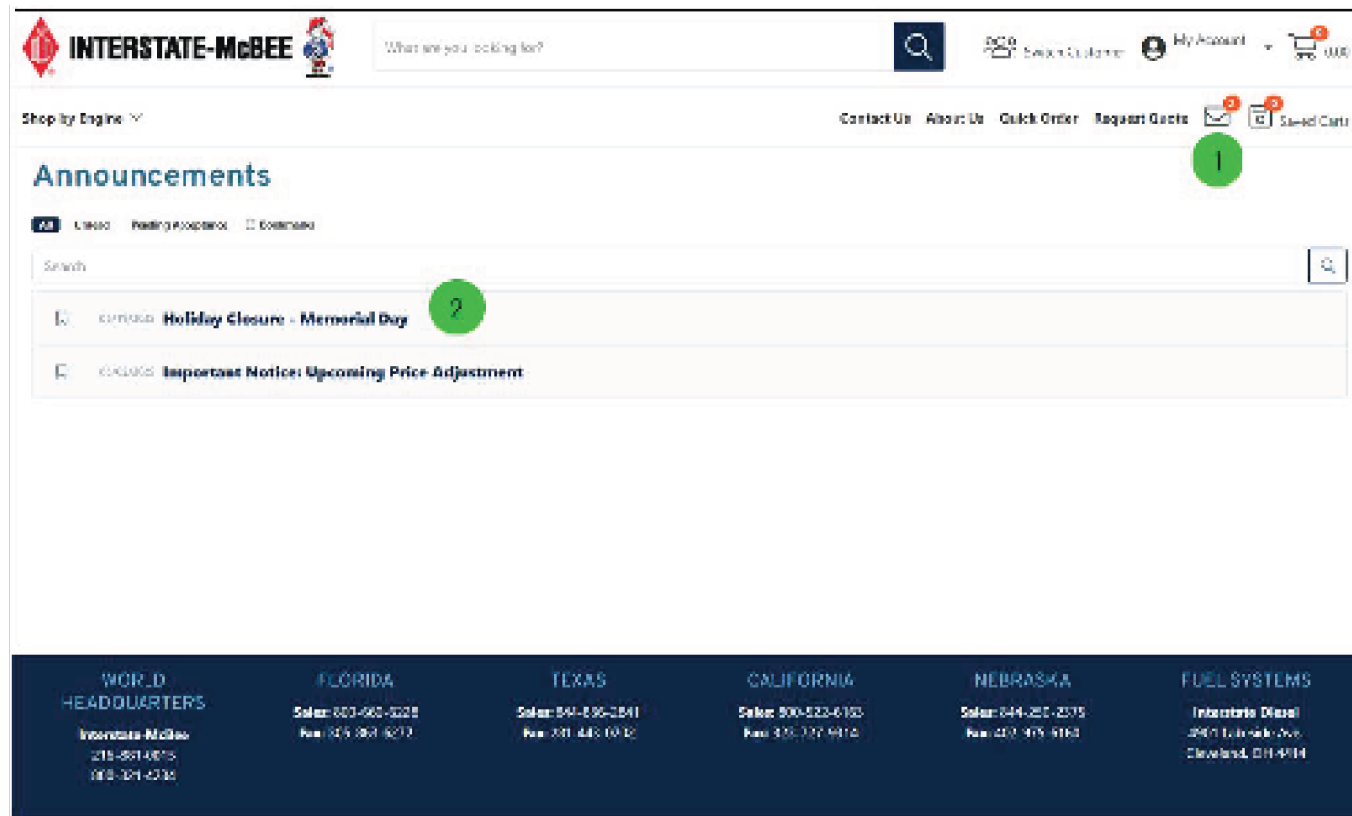
1. Save for later or merge with more items when you are ready to check out by clicking the three dots.



Account > Announcements

Stay informed! Any notices or website announcements will be posted here.

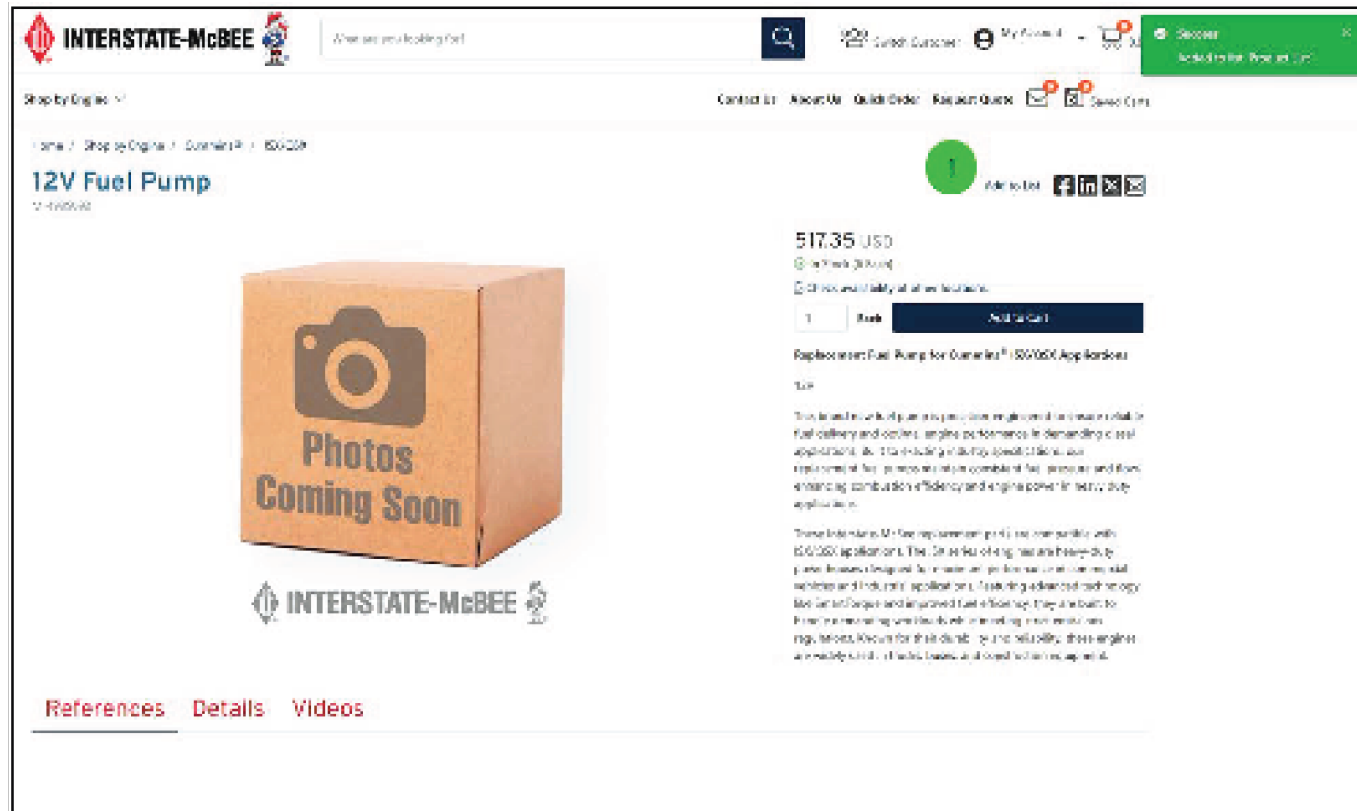
1. Click on the envelope icon to see announcements.
2. See important announcements including closures or site maintenance messages.



Account > Product List

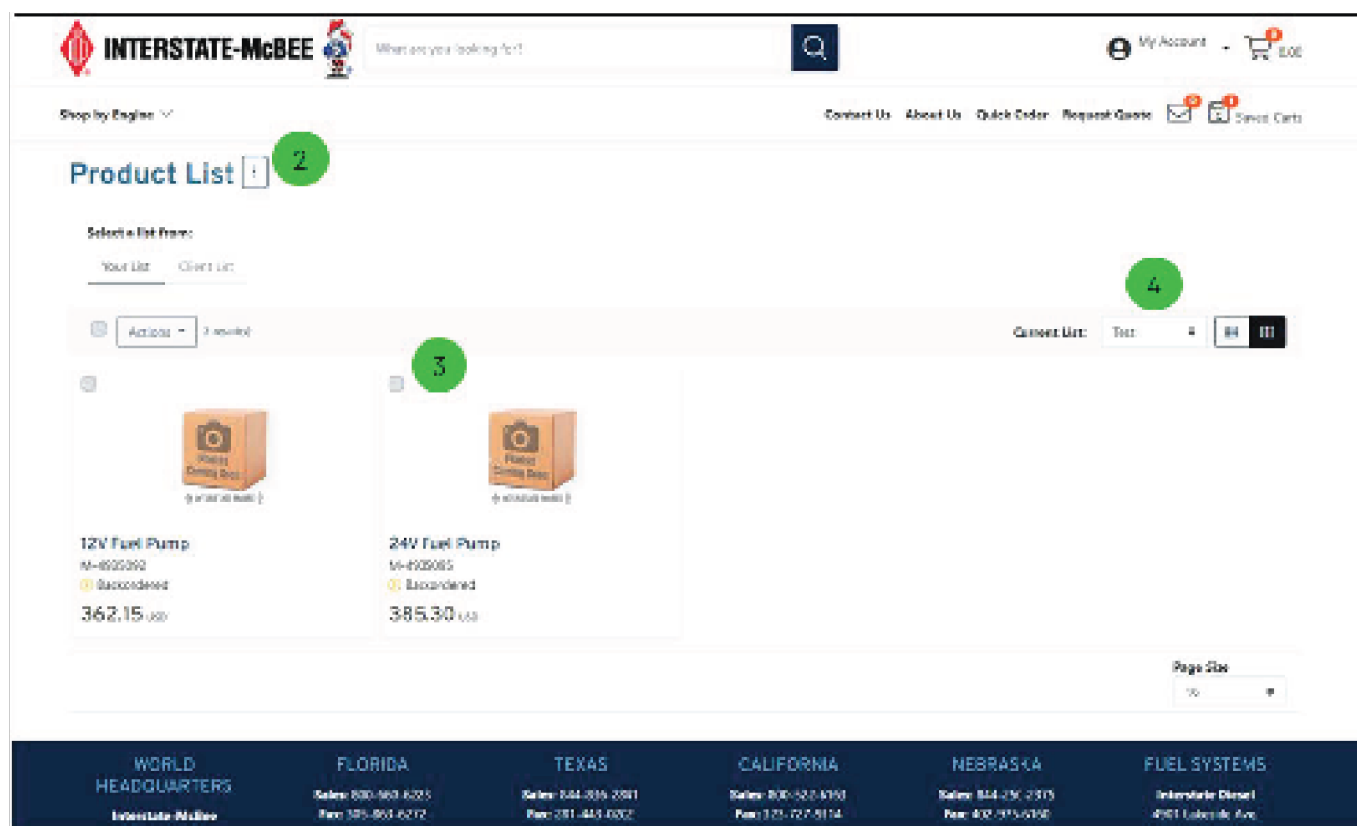
For repeat purchases, “Product Lists” are a great way to save orders and add them to your cart in just a click.

1. When searching for a part, click “Add to List”, and select a previous list or create a new one.



Account > Product List

1. Click the three dots to manage, create new lists, export, and more.
3. Select and add to cart or remove item by checking the box.
4. Toggle between all created lists using this dropdown button.



Invoices and Payments > Invoice Payment

Pay your invoices online in just a few clicks.

1. Select the invoice you want to pay.
2. Continue to review the payment selected.

What are you looking for?

My Account

0.00

Shop by Engine

Connect Us | About Us | Quick Order | Request Quote | | Saved Carts

Jennifer

05/05/2025 11:23:25

Account

Dashboard

Billing Address

My Profile

Saved Carts

Announcements

Product List

Invoice and Payments

Invoice Payment

Schedule Payment

Invoice History

Payment History

Your Orders

Order History

Return History

Quote History

Warranty & Service

Warranty/Returns

Return Cases History

Order

Copy Reference Products

Quick Order Pad

Sign Out

Payment

1

2

3

1

2

Continue

Invoice #

Filter

Company	Invoice #	Invoice Date	Due Date	Order #	Statement #	Open Amount	Gross Amount
1 total selected Clear selection							
☒ Interstate-McBee LLC	ix-1835623-001	05/03/2024	10/06/2024	ix-1870807	253917	67.57	67.57
☐ Interstate-McBee LLC	ix-1835624-001	05/03/2024	10/06/2024	ix-1870901	253917	2,885.51	2,885.51
☐ Interstate-McBee LLC	ix-1835625-001	05/03/2024	10/06/2024	ix-1871038	253917	31.46	31.46
☐ Interstate-McBee LLC	ix-1835626-001	05/03/2024	10/06/2024	ix-1871031	253917	148.56	148.56
☐ Interstate-McBee LLC	ix-1835627-001	05/03/2024	10/06/2024	ix-1871032	253917	1.68	1.68
☐ Interstate-McBee LLC	ix-1835628-001	05/03/2024	10/06/2024	ix-1871035	253917	11.25	11.25
☐ Interstate-McBee LLC	ix-1835629-001	05/03/2024	10/06/2024	ix-1871034	253917	183.55	183.55
☐ Interstate-McBee LLC	ix-1835630-001	05/03/2024	10/06/2024	ix-1871035	253917	251.24	251.24
☐ Interstate-McBee LLC	ix-1835631-001	05/03/2024	10/06/2024	ix-1871036	253917	8.10	8.10
☐ Interstate-McBee LLC	ix-1835632-001	05/03/2024	10/06/2024	ix-1871037	253917	15.50	15.50

Invoices and Payments > Invoice Payment

3. Review and continue to payment section.

INTERSTATE-McBEE What are you looking for?

My Account 0.00

Shop by Engine

Contact Us About Us Quick Order Request Quote Saved Cards

Jennifer

06/09/2023 11:13:25

Account:

- Dashboard
- Billing Address
- My Profile
- Saved Cards
- Announcements
- Product List

Invoices and Payments:

- Invoice Payment**
- Schedule Payment
- Invoice History
- Payment History

Your Orders:

- Order History
- Return History
- Quote History

We only to render:

- Warranty/Returns
- Return Cases History

Order:

- Cross Reference Products
- Quick Order Pad

Payment

Invoice #	Due Date	Amount to apply	Open Amount
6-1825823-001	10/05/2024	\$7.57	\$7.57

Amount to Charge

Total **\$7.57**

Currency **US Dollar**

Continue

3

Invoices and Payments > Schedule Payment

Schedule payments for invoices in just a few clicks.

1. Select the payment you want to schedule.
2. Continue to review the payment selected.

The screenshot shows the Interstate-McBee website interface. The left sidebar contains a user profile for 'Jennifer' and a list of navigation links. The main content area is titled 'Schedule Payment' and displays a table of invoices. A green circle '1' is placed over the 'Schedule Payment' link in the sidebar. A green circle '2' is placed over the 'Pay Now' button at the top right of the invoice table.

Company #	Invoice #	Invoice Date	Due Date	Order #	Statement #	Order Amount	Gross Amount
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	10.00	10.00
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	2080.00	2080.00
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	31.00	31.00
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	140.00	140.00
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	1.00	1.00
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	11.25	11.25
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	180.00	180.00
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	251.24	251.24
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	0.00	0.00
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	15.00	15.00
Interstate-McBee LLC	10-1000000000	09/01/2024	10/01/2024	10-1000000000	250000	140.00	140.00

Invoices and Payments > Schedule Payment

3. Review and continue to payment section.

The screenshot shows the 'Schedule Payment' page for a user named Jennifer. The page features a sidebar with navigation links, a main content area with a table of invoices, and a summary box on the right.

Navigation Links:

- Dashboard
- Billing Address
- My Profile
- Saved Cards
- Account Settings
- Product List
- Invoice List/History
 - Invoice Payment
 - Schedule Payment**
 - Invoice History
 - Payment History
- New Orders
 - Order History
 - Payment History
 - Quote History
- Inventory & Quotes
 - Manufacturing/Quotes
 - Payment Center History
- Other
 - Global Reference Products
 - Quick Order Pad
- Sign Out

Header: INTERSTATE-McBEE, Search bar, My Account, Shopping Cart (\$0.00).

Progress Bar: 1. Review, 2. Review, 3. Schedule (Current Step).

Invoice #	Due Date	Amount to apply	Open Amount	
16-1626625-001	10/13/2024	67.57	67.57	N

Amount to Charge Summary:

- Total: 67.57
- Currency: U.S. Dollar
- Continue button

Step Indicator: 3 (in a green circle)

Invoices and Payments > Invoice History

View your invoice history here. Toggle between all invoices or specific ones that are still open. All details are available and can be printed as well.

1. You can filter all of your invoices by order number, invoice number or by date range.
2. Click on Invoice # to view Invoice Detail.
3. Click on the 3 dots for options to view the invoice detail, make payments or download the invoice.


INTERSTATE-McBEE

What are you looking for?

My Account
0.00

Shop by Engine
Contact Us
About Us
Quick Order
Request Quote
Save Cart

Invoice History

Dear Investor

Last 180 days | Invoice # | Filter

Invoice #	Invoice Date	Order #	Customer Ref #	Open Amount	Gross Amount	Currency
IN-1805296	03/30/2020	SM-2086250	21-125-4WR	333.45	333.45	USD
IN-1805190	03/30/2020	SM-2086899	24-14-100	635.92	635.92	USD
IN-1805155	03/30/2020	SM-2093056	150800024112789	1,028.89	1,028.89	USD
IN-1805144	03/30/2020	SM-2093044	24-10-100	438.62	438.62	USD
IN-1805141	03/30/2020	SM-2086240	0503-025-HB-121	930.34	930.34	USD
IN-1805138	03/30/2020	SM-2086242	NR8580-NR8580	281.88	281.88	USD
IN-1805131	03/30/2020	SM-2086235	0503-025-HB-146	5,095.19	5,095.19	USD
IN-1805118	03/30/2020	SM-2086231	NR8-810	2,397.39	2,397.39	USD
IN-1805117	03/30/2020	SM-2093000	NIL - WB call 241134	1,290.05	1,290.05	USD
IN-1805087	03/30/2020	SM-1999535	2086-105	1,540.00	1,540.00	USD
IN-1805075	03/30/2020	SM-1999940	1508000241258109	90.84	90.84	USD
IN-1805070	03/30/2020	SM-1999935	SR-05/151-LACE/101	150.42	150.42	USD
IN-1805061	03/30/2020	SM-1999910	PC-24052-EG	4.42	4.42	USD

- Dashboard
- Billing Address
- My Profile
- Save Carts
- Announcements
- Product List
- Investors and Expenses
- Invoice Payment
- Schedule Payment
- Invoice History**
- Payment History
- Your Orders
- Order History
- Return History
- Quote History
- Warranty & Service
- Warranty & Return
- Return Cases History
- Other
- Cross Reference Products
- Quick Order Pad
- Sign Out

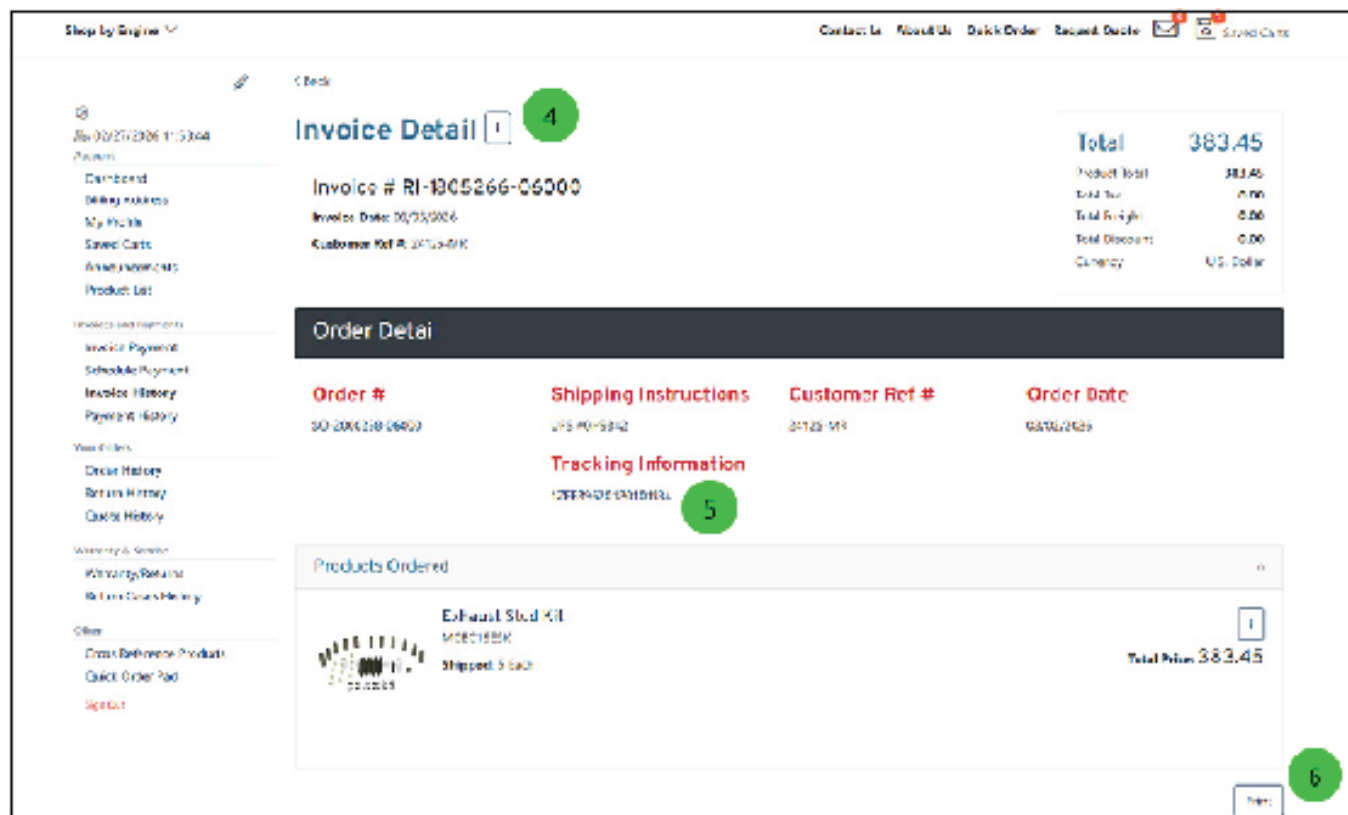
1

2

3

Invoices and Payments > Invoice History

1. Click on the three dots to add item or items to cart.
5. Tracking information is available on this page and links out directly to the carriers site.
6. Print invoice detail.



Invoices and Payments > Payment History

View your payment history. All payment details can be viewed further, and invoices can be printed as well.

1. On the first page you can Search and Select the order you want to review.
2. If Payment ID is clickable: Click on the payment # (or invoice) to see the detail screen.
3. If Payment ID is not clickable: Click the "[↗]" icon on the right instead.

INTERSTATE-McBEE What are you looking for?

Shop by Engine

Payment History

Payment ID

Payment ID	Payment Reference	Payment Date	Payment Total
T190038	43224	04/12/2021	\$31.28 USD
T190215	43163	04/12/2021	\$445.08 USD
T171851	43142	04/05/2021	1,155.32 USD
T172216	43111	04/06/2021	257.99 USD
T190091	43095	04/07/2021	1,683.05 USD
T190900	43016	04/06/2021	\$261.25 USD
T192151	42993	04/05/2021	1,479.48 USD
T190323	42971	04/05/2021	1,190.88 USD
T191096	42973	03/31/2021	46.25 USD
T190196	42929	03/30/2021	\$23.91 USD
T128054	42767	03/29/2021	\$111.84 USD
T122332	42725	03/26/2021	249.02 USD
T115992	42723	03/25/2021	151.12 USD
T112825	42663	03/24/2021	129.62 USD
T190236	42614	03/23/2021	\$69.28 USD
T090840	42609	03/23/2021	\$21.77 USD

Invoices and Payments > Payment History

4. Click on the three dots to add item or items to cart.
5. Print invoice detail.

The screenshot displays the Interstate-McBee website interface. The top navigation bar includes the company logo, a search bar, and links for 'My Account' and 'Cart'. Below this, a secondary navigation bar contains links for 'Shop by Region', 'Contact Us', 'About Us', 'Quick Order', 'Request Quote', and 'Saved Cart'. The main content area is divided into a left sidebar with navigation links (My Account, My Profile, Saved Carts, Request Quote, Product List, My Recent Activity, Invoice History, Payment History, Order History, Return History, Quote History, Warranty & Return, Return Center, and Other) and a central content area. The central area shows the 'Invoice Detail' for Order # RI-1198445-06000, including the Invoice #, Invoice Date, and Customer PO #. A 'Total' summary box on the right shows a Total of 19.40. Below the invoice details, the 'Order Detail' section shows the Order #, Shipping Instructions, Customer PO #, and Order Date. The 'Products Ordered' section displays a list of items, including 'Oil Pan Gasket' with a quantity of 1 and a total price of 15.40. A 'Print' button is visible in the bottom right corner of the page.

INTERSTATE-McBEE What are you looking for?

Shop by Region: [North America](#) [Europe](#) [Asia](#) [South America](#) [Africa](#) [Oceania](#)

Contact Us About Us Quick Order Request Quote Saved Cart

Invoice Detail

Invoice # RI-1198445-06000

Invoice Date: 04/04/2021

Customer PO #: 06000-06000

Total 19.40

Product Total 15.40

Total Tax 0.00

Total Freight 0.00

Total Discount 0.00

Currency: US Dollar

Order Detail

Order #	Shipping Instructions	Customer PO #	Order Date
RI-1198445-06000	Call for UPS Account #1000000	06000-06000	04/04/2021

Products Ordered

Product Name	Quantity	Total Price
Oil Pan Gasket	1	15.40

Print

Your Orders > Order History

View your recent and past orders. On orders that are marked "Open", tracking is available under the order details.

1. Use the search bar or just select from the table to view order details.
2. Click on an order number to open the Order Detail view.
3. You can search by the Order level or by Product level.

The screenshot displays the 'Order History' page for a user named Jennifer. The page features a sidebar with navigation links, a top navigation bar with a search bar and account links, and a main content area with a table of orders. The table has columns for Order #, Customer PO #, Order Date, Order Status, and Product Total. A 'View Detail' button is visible next to one of the orders. A search bar is located at the top right of the main content area.

Order #	Customer PO #	Order Date	Order Status	Product Total
99-1077571	3216562	01/24/2025	Open	16.54 USD
99-1077572	45244	01/22/2025	Open	528.67 USD
99-1077565	Test	01/17/2025	Open	1,894.97 USD
99-1077543	Test	01/13/2025	Open	316.43 USD
99-1077535	Test	01/10/2025	Open	25.32 USD
99-1077534	Fig Fig Fig	01/10/2025	Open	4.99 USD
99-1077525	483448848	01/10/2025	Open	57.55 USD
99-1077522	6566666	01/10/2025	Open	204.3 USD

Your Orders > Order History

- Tracking numbers for shipped items are listed under the “Tracking Information” section (Tracking numbers are clickable links allowing users to view tracking updates from carrier websites).

The screenshot displays a user's 'Order Detail' page. The user is logged in as 'Jennifer' with an email of 'jennifer@1010.com'. The page is titled 'Order Detail' and shows the following information:

- Order #**: 50-1877536-06000
- Customer PO #**: 7000
- Order Date**: 01/10/2020
- Requested Date**: 01/10/2020
- Bill to Information**:
 - ***MDS test***
 - 5200 Lakeside Ave E
 - Cleveland, OH 44114
 - United States
- Shipping Instructions**: LPS ACCT#H006TH0 Ship blind
- Shipping Address**:
 - ***MDS test***
 - 5200 Lakeside Ave E
 - Cleveland, OH 44114
 - United States
- Shipping Method**: Not Available
- Tracking Information**: 1207963874002096000
- Products Ordered**:

Description	Product ID	Status	Quantity	Total
 Oil Cooker Support Gasket	14 0064298	View Item	25-Apples 3 Each	25.32
- Total**: 25.32
- Currency**: U.S. Dollar
- Summary**:
 - Shippable Product: 25.32
 - Backordered Product: 0.00
 - Subtotal of Products: 25.32
 - Total Freight: 0.00
 - Total Tax: 0.00
 - Total Discount: 0.00

The sidebar on the left contains the following links:

- Dashboard
- My Profile
- My Orders
- Order History
- Recent Orders History
- My Profile
- My Orders
- Order History
- Recent Orders History
- My Profile
- My Orders
- Order History
- Recent Orders History

Your Orders > Return History

You can see the status of each returned part. You can also print your return label.

1. Use the search bar or just select from the table to view details.
2. Click on an order number to open the Return Detail view.

[illegible]

Your Orders > Return History

3. Print a return label.

INTERSTATE-McBEE What are you looking for?   Switch Customer  My Account  0.00

Shop by Engine  [Contact Us](#) [About Us](#) [Quick Order](#) [Request Quote](#)   Saved Cards

Jennifer  [Go Back](#)
15
06/05/2025 11:05:25
Account

[Dashboard](#)
[Billing Address](#)
[My Profile](#)
[Saved Cards](#)
[Announcements](#)
[Product List](#)

[Invoices and Payments](#)
[Invoice Payment](#)
[Schedule Payment](#)
[Invoice History](#)
[Payment History](#)

[Your Orders](#)
[Order History](#)
[Return History](#)
[Quote History](#)

[Inventory & Service](#)
[Warranty/Returns](#)
[Return Case History](#)

[Other](#)
[Cross Reference Products](#)
[Quick Order Pad](#)

[Sign Out](#)

Return Detail

Return # CO-44674-06000

Transaction Date: 02/26/2025
Customer PO #: TSM-00
Reason for Return:

From:
*** 9405 hwy***
5100 Lakeside Ave E
Cleveland, OH 44116
US Auto Sales

Summary

Product Subtotal	60.00
Taxes Collected	0.00
Total Tax	0.00
Return Total	60.00
Currency	U.S. Dollar

On Hold for CTR Call Back

Returned Products

Original Order # N/A

 **Connecting Rod Bearing**
M-2124141

Quantity: 2 Each
[View Manufacturer Details](#)

Price: 25.25
Total: 50.50

3 [Print Return Label](#)

Your Orders > Quote History

View your quote details here. Once status is marked "Ready for Review" you are now able to accept or decline your quote online.

1. Use the search bar or just select from the table to view details.
2. Click on an order number to open the Return Detail view.
3. Quickly view which quotes are ready to review.

INTERSTATE-McBEE What are you looking for?

My Account 0.00

Shop by Engine

Contact Us About Us Quick Order Request Quote Saved Carts

Quote History

Quote # Pending Ready for Review

Quote #	Customer PO #	Quote Date	Quote Status
22-314207	0600731102 / 0000000000	06-27-2004	Completed
22-330008	513000000 / 8135	06-23-2004	Ready for Review
22-343471	1204	06-24-2004	Ready for Review
22-343008	0640747544	06-20-2004	Ready for Review
22-343108	23500011	06-22-2004	Cancelled
22-343817	3432	06-20-2004	Ready for Review
22-343008	1007	12-02-2004	Completed
22-343115	40000021 / 100-0500	06-23-2004	Ready for Review

Go to Page Page Size

1 2 3 4 5 6 7 8 9 10

1 2 3 4

Your Orders > Quote History

- Using the three dots next to "Quote Detail", you can "Accept" or "Cancel" your quote. Upon accepting a quote, you will be brought to the checkout screen to complete your order.

The screenshot displays the 'Quote Detail' page for quote # SQ-7431. The page layout includes a sidebar on the left with navigation links, a main content area with quote details, a 'Bill to Information' section, a 'Shipment' section with shipping address and method, and a 'Products' table.

Quote Detail

Quote # SQ-7431
 Date: 08/03/2024
 Customer PO #: ACR00021 | 120-2135
 Status: Ready for Review

Bill to Information

MCS Inst
 5300 Lakeside Ave E
 Cleveland, OH 44114
 United States

Shipment

Shipping Address
 MCS Inst
 5300 Lakeside Ave E
 Cleveland, OH 44114
 United States

Shipping Method
 Not Available

Comments
 Not for Ship Mail to Branch Warehouse. No on-board selection.

Products

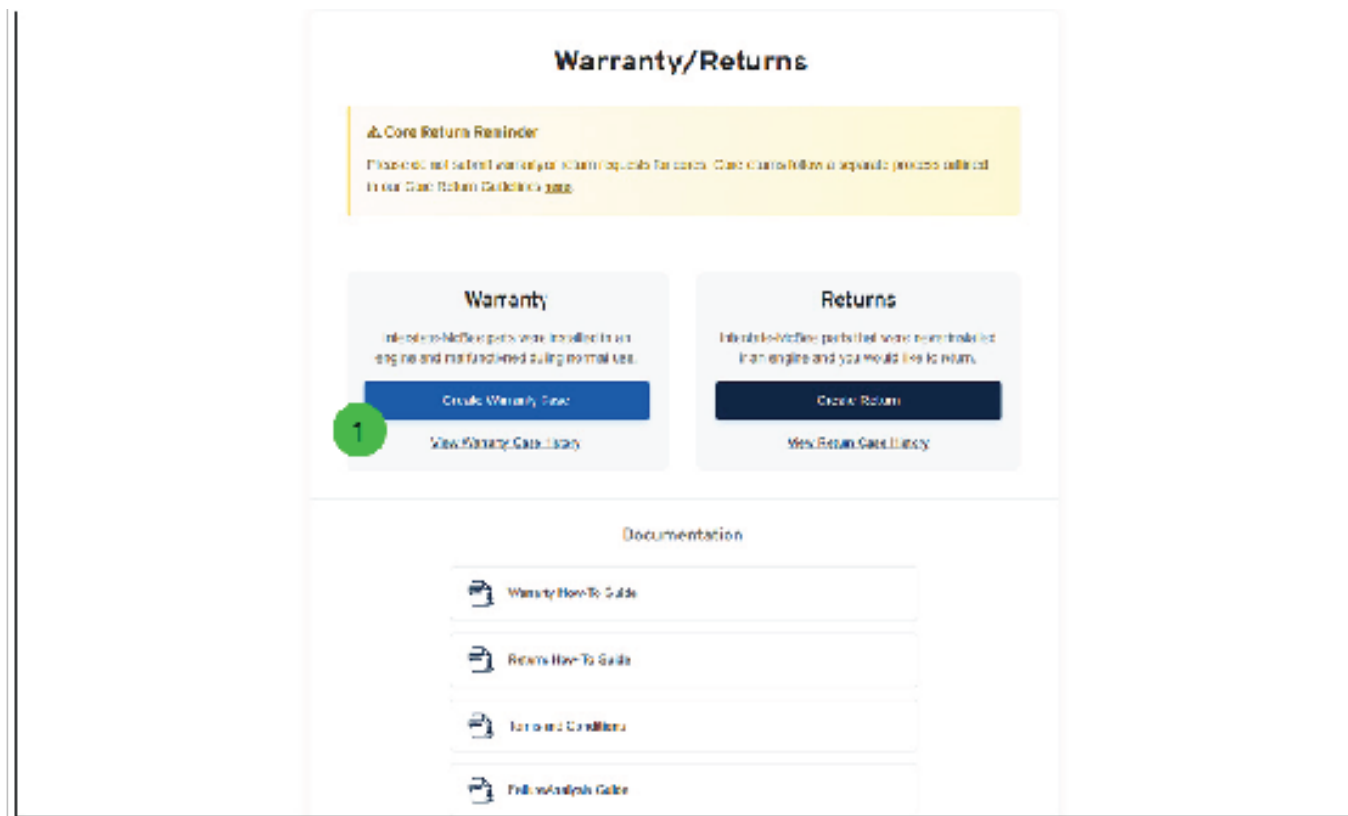
Description	Product #	Status	Quantity	Price	Total
[Empty table body]					

Warranty and Returns > Warranty Case

Create and submit a warranty case online using the instructions below. Once completed, please allow 1-2 business days for RMA paperwork to be processed and sent out to your email address.

Tip: When filling out the "Add Parts to Warranty Claim" section, start with **only one search field** and add more information only if needed for best search results.

1. Hover over your name in the top-right corner, then select "Warranty/Returns" from the drop-down menu. On the Warranty/ Returns page, click the "Create Warranty Case" button.



Warranty and Returns > Warranty Case

1. Fill out required fields (Original Reference/PO Number and instructions for our team on how to proceed if the claim is approved or denied).
3. If you select "Return using provided acct #" in the "If Claim is Denied" dropdown, be sure to include Shipping Carrier & Carrier Account Number.

The screenshot shows the 'Warranty Case Creation' form on the Interstate-McBee website. The form is titled 'Warranty Case Creation' and has a progress bar with five steps: 1. Customer Details (highlighted with a green circle and the number 2), 2. Equipment Details, 3. Claim Details, 4. Shipping Details, and 5. Submit. The 'Customer Details' section includes fields for 'Sold To #' (117325), 'Name' (1115405-001111), 'Contact Phone Number', 'Email ID' (and.tokim@interstate-mcbee.com), 'Reference/PO#', 'If Claim is Approved' (Select Action), and 'If Claim is Denied' (Select Action). A green circle with the number 3 is placed over the 'If Claim is Denied' dropdown. The footer contains contact information for various regions: WORLD HEADQUARTERS, FLORIDA, TEXAS, CALIFORNIA, NEBRASKA, and FUEL SYSTEMS.

INTERSTATE-McBEE What are you looking for?

[Contact Us](#) [About Us](#) [Quick Order](#) [Request Quote](#) [My Account](#) [Shopping Cart](#)

Warranty Case Creation

Customer Details 2

1 Customer Details 2 Equipment Details 3 Claim Details 4 Shipping Details 5 Submit

Sold To #

Name

Contact Phone Number

Email ID

Reference/PO#

If Claim is Approved

If Claim is Denied 3

WORLD HEADQUARTERS **FLORIDA** **TEXAS** **CALIFORNIA** **NEBRASKA** **FUEL SYSTEMS**

Sales: 800-424-2229 **Sales: 844-636-3641** **Sales: 800-520-0020** **Sales: 844-230-2275** **Interstate Diesel**

Warranty and Returns > Warranty Case

4. Fill out required fields (Engine Model and/or Serial Number).

The screenshot shows the 'Warranty Case Creation' page on the Interstate-McBEE website. The page has a header with the company logo, a search bar, and navigation links. The main content area is titled 'Warranty Case Creation' and features a progress bar with five steps: 1. Customer Details, 2. Engine Information, 3. Return Details, 4. Add Photos to Warranty Case, and 5. Supporting Documents. The 'Engine Information' step is currently active. Below the progress bar, there are four input fields: 'Year' (a dropdown menu showing '4'), 'Engine Model/IDN' (a text field with a red border and a green circle containing the number '4' next to it), 'CPL - Arrangement MO' (a text field), and 'VIN' (a text field). At the bottom right of the form, there are 'Back' and 'Next' buttons. The footer of the page contains contact information for various locations: World Headquarters, Florida, Texas, California, Nebraska, and Fuel Systems.

INTERSTATE-McBEE

What are you looking for?

Switch Customer My Account 0.00

Shop by Engine

Contact Us About Us Quick Order Request Quote Saved Carts

Warranty Case Creation

Engine Information

1 Customer Details 2 Engine Information 3 Return Details 4 Add Photos to Warranty Case 5 Supporting Documents

Year
Select Year 4

Engine Model/IDN
X 4

CPL - Arrangement MO

VIN

Back Next

WORLD HEADQUARTERS FLORIDA Sales: 800-690-6228 TEXAS Sales: 844-835-2841 CALIFORNIA Sales: 800-522-8163 NEBRASKA Sales: 844-250-2375 FUEL SYSTEMS Interstate Diesel

Warranty and Returns > Warranty Case

1. Fill out required fields (Date in Service, and “Date of Failure” as well as “Failure Description”.

The screenshot shows the 'Warranty Case Creation' page for Interstate-McBee, specifically Step 5: Failure Details. The page has a top navigation bar with the company logo, a search bar, and links for 'Switch Customer', 'My Account', and a shopping cart. Below the navigation bar, there are links for 'Contact Us', 'About Us', 'Quick Order', 'Request Quote', and 'Store Card'. The main heading is 'Warranty Case Creation' with a sub-heading 'Failure Details' and a green circle with the number 5. A progress bar shows five steps: 1. Customer Details, 2. Engine Information, 3. Failure Details (current step), 4. Set Items on Warranty Date, and 5. Submit Documents. The form contains several input fields: 'Date in Service' (with a calendar icon), 'Suggested Cause' (with a dropdown arrow), 'Date of Failure' (with a calendar icon), 'Failure Description' (with a red 'X' icon), and 'Action Taken' (with a dropdown arrow). At the bottom right of the form are 'Back' and 'Next' buttons. The footer contains contact information for World Headquarters, Florida, Texas, California, Nebraska, and Fuel Systems.

WORLD HEADQUARTERS	FLORIDA	TEXAS	CALIFORNIA	NEBRASKA	FUEL SYSTEMS
Interstate-McBee 215-281-0015 000-001-0235	Sales: 800-403-4233 Fax: 352-865-0272	Sales: 044-035-2811 Fax: 281-443-0232	Sales: 906-329-6163 Fax: 925-727-7514	Sales: 044-253-2975 Fax: 402-773-6150	Interstate Diesel 4061 Lakeside Ave. Cleveland, OH 44114

Warranty and Returns > Warranty Case

6. Click "Add Parts to Warranty"

The screenshot shows the Interstate-McBEE website's 'Warranty Case Creation' page. At the top is the company logo and a search bar. Below the logo is a navigation bar with links like 'Shop by Engine', 'Contact Us', 'About Us', 'Quick Order', 'Request Quote', and 'Saved Carts'. The main heading is 'Warranty Case Creation'. Below this is a progress bar with five steps: 1. Customer Details, 2. Engine Information, 3. Parts & Details, 4. Add Parts to Warranty Claim (the current step), and 5. Submitting Documents. The section is titled 'Add Parts to Warranty Claim'. A red heading 'Add Parts from Past Order (Mandatory)' is followed by a note: 'All warranty claims must include Interstate-McBEE parts ordered directly from your past orders. The Add Parts to Warranty Claim button will open a new window where you can locate and add these items.' Below this is a button labeled 'Add Parts to Warranty Claim' with a green circle containing the number '6'. Underneath is a 'Labor Cost' field. A red heading 'Add Additional Parts(Optional)' is followed by a note: 'If you are claiming additional parts in your claim that were not ordered from Interstate-McBEE, add them to your claim using the form below. (For any part purchased from Interstate-McBEE, you must use the Add Parts from Past Orders section above)'. Below this is a table with four columns: 'Part Number', 'Quantity', 'Description', and 'Cost'. Each column has a corresponding input field. There is an 'Add' button at the end of the table. At the bottom right are 'Back' and 'Next' buttons.

INTERSTATE-McBEE

What are you looking for?

Switch Customer My Account

Shop by Engine

Contact Us About Us Quick Order Request Quote Saved Carts

Warranty Case Creation

Add Parts to Warranty Claim

1 Customer Details 2 Engine Information 3 Parts & Details 4 **Add Parts to Warranty Claim** 5 Submitting Documents

Add Parts from Past Order (Mandatory)

All warranty claims must include Interstate-McBEE parts ordered directly from your past orders. The Add Parts to Warranty Claim button will open a new window where you can locate and add these items.

Add Parts to Warranty Claim 6

Labor Cost

Add Additional Parts(Optional)

If you are claiming additional parts in your claim that were not ordered from Interstate-McBEE, add them to your claim using the form below. (For any part purchased from Interstate-McBEE, you must use the Add Parts from Past Orders section above)

Part Number	Quantity	Description	Cost	Add
Part Number	Quantity	Description	Cost	

Back Next

Warranty and Returns > Warranty Case

7. In this pop-up, use the available fields to search for your parts (Tip: Start with just one search field for best results. If needed, add more search criteria to refine your search).
8. Once results populate, select the correct order, input the quantity, and click "Select" to add the parts to your claim.

Search Parts

1. Locate Parts

Use any combination of the search fields below to browse your previous orders and locate the parts to be included in your case.

Order Number:

Customer PO #:

Submission Date From:

Submission Date Thru:

Item #: 14-010650

Invoice Number:

2. Add Parts to Case

Select the parts you'd like to add to your case with the checkboxes below. Specify the quantity you'd like to add in the box, then click Add to Case.

Quantity	Order Number	Order Date	Part Number	Description	Order Quantity	Price
☐ > 0	1603184	11/02/2021	16-214856	Bearing - Connecting Rod	12	30.44

Page Size:

Select **Cancel**

Warranty and Returns > Warranty Case

1. Upload any relevant documents, such as ECM Reports, Installation Invoices, Repair Invoices, and Images
10. Click “Submit” to submit your claim. You’ll receive a case number upon submission.

The screenshot shows the 'Warranty Case Creation' interface for Interstate-McBEE. The page is titled 'Supporting Documents' and is part of a 5-step process. Step 10 is the final step, 'Supporting Documents', which is highlighted with a green circle containing the number 10. The page includes a search bar at the top, navigation links, and a list of document types to upload: ECM Report, Installation Invoice, Repair Invoice(s), Pictures, and Additional Documents. Each document type has a 'Select from your computer' button. A green circle with the number 9 is next to the first 'Select from your computer' button. At the bottom right, there are 'Back' and 'Next' buttons, with the 'Next' button highlighted in green. The footer contains contact information for various regions: World Headquarters, Florida, Texas, California, Nebraska, and Fuel Systems.

INTERSTATE-McBEE

What are you looking for?

Shop by Engine

Contact Us About Us Quick Order Request Quote

My Account

Support Center

Support Cart

Warranty Case Creation

Supporting Documents

1 Customer Details 2 Engine Information 3 Nature Details 4 Add Parts to Warranty Claim 5 Supporting Documents

Related Files

ECM Report:

Installation Invoice:

Repair Invoice(s):

Pictures:

Additional Documents:

All work orders, repair orders, and supporting documents associated with a warranty claim must be either included with returned parts or uploaded with this claim.
Please upload any relevant images/documents (max 20MB)
Accepted file types: doc, docx, xls, xlsx, pdf, jpg, jpeg, gif, png, tiff, rtf

Back Next

WORLD HEADQUARTERS

FLORIDA
Sales: 800-690-6228

TEXAS
Sales: 817-405-2841

CALIFORNIA
Sales: 909-522-6163

NEBRASKA
Sales: 404-232-2375

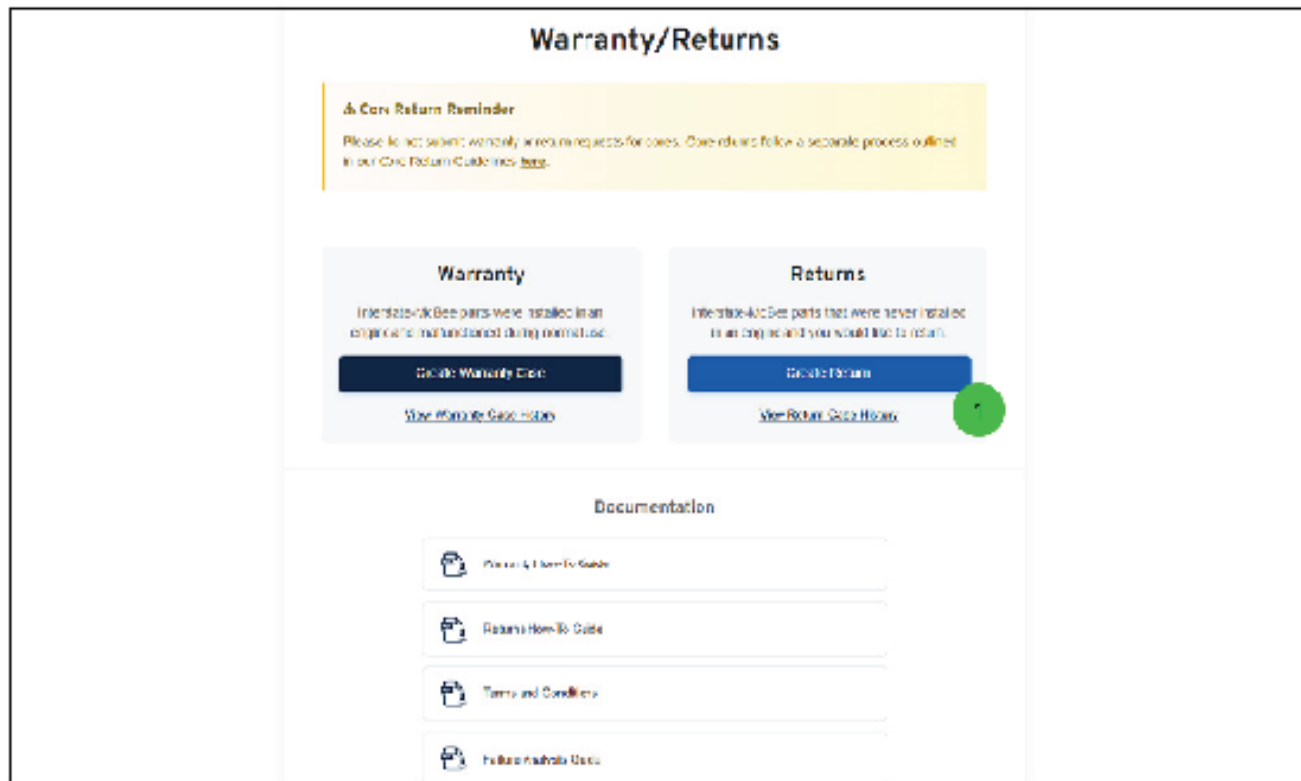
FUEL SYSTEMS
Interstate Diesel

Warranty and Returns > Return Case

Create and submit a returns case online using the instructions below. Once completed, please allow 1-2 business days for RMA paperwork to be processed and sent out to your email address.

Tip: When filling out the "Add Parts Claim" section, start with only one search field and add more information only if needed for best search results.

1. Hover over your name in the top-right corner, then select "Warranty/Returns" from the drop-down menu. On the Warranty/ Returns page, click the "Create Return" button.



The screenshot shows the "Warranty/Returns" page. At the top, there is a yellow box titled "Core Return Reminder" with text: "Please do not submit warranty or return requests for cores. Core returns follow a separate process outlined in our Core Return Guidelines [here](#)." Below this, there are two main sections: "Warranty" and "Returns". The "Warranty" section states: "Intertek®/K&B® parts were installed in an original or modified unit during normal use." and has a "Create Warranty Case" button and a link "View Warranty Case History". The "Returns" section states: "Intertek®/K&B® parts that were never installed in an original or you would like to return." and has a "Create Return" button and a link "View Return Case History". A green circle highlights the "Create Return" button. Below these sections is a "Documentation" section with four links: "View Intertek & K&B® Guide", "View Return How-To Guide", "Terms and Conditions", and "Intertek/K&B® User's Guide".

Warranty and Returns > Return Case

2. Fill out your customer details. (Required: Reference/PO Number and Phone Number).
3. To add your parts to your case, click "Add Parts Claim".

The screenshot shows the 'Return Case Creation' form on the Interstate-McBee website. The form is titled 'Return Case Creation' with a sub-header 'Customer Details'. It contains several input fields: 'Sold To #' (with a dropdown arrow), 'Email ID' (with a dropdown arrow), 'Name', 'Reference/PO#', and 'Contact Phone Number'. A green circle with the number '2' is next to the 'Email ID' field. Below the form, there is a section titled 'Add Parts from Past Order (Mandatory)' with a note: 'All RGA case must include Interstate-McBee parts received directly from your past orders. The Add Parts Claim button will open a new window where you can locate and add these items.' A green circle with the number '3' is next to the 'Add Parts Claim' button. The footer of the page lists contact information for various regions: WORLD HEADQUARTERS, FLORIDA, TEXAS, CALIFORNIA, NEBRASKA, and FUEL SYSTEMS.

Return Case Creation

Customer Details

Sold To #

Email ID

Name

Reference/PO#

Contact Phone Number

Add Parts from Past Order (Mandatory)

All RGA case must include Interstate-McBee parts received directly from your past orders. The Add Parts Claim button will open a new window where you can locate and add these items.

Add Parts Claim

WORLD HEADQUARTERS
Interstate-McBee
215-501-0015
800-521-4224

FLORIDA
Sales: 800-563-8328
Fax: 904-965-6212

TEXAS
Sales: 800-563-8328
Fax: 817-445-0002

CALIFORNIA
Sales: 800-563-8328
Fax: 925-727-8514

NEBRASKA
Sales: 800-563-8328
Fax: 402-572-3110

FUEL SYSTEMS
Interstate Diesel
4001 Lorain Ave.
Cleveland, OH 44134

Warranty and Returns > Return Case

1. Use the available fields to search for your parts. (**Tip:** Start with just one search field for best results. If needed, add more search criteria to refine your results).
5. Once results populate, select the correct part, enter the quantity, and hit the "Select" button.
6. Hit the "Submit" button. You'll receive a case number upon submission.

The screenshot shows a web form titled "Search Parts" with a sub-header "1. Locate Parts". Below this, there are several input fields: "Order Number", "Customer PDI #", "Submission Date From", "Submission Date To", "Item #", and "Invoice Number". A green circle with the number "4" is next to the "Search" button. Below the "1. Locate Parts" section is a section titled "2. Add Parts to Case". It contains a table with columns: "Quantity", "Order Number", "Order Date", "Part Number", "Description", "Order Quantity", and "Price". A green circle with the number "5" is next to the "Select" button. At the bottom right of the form, there is a green circle with the number "6" next to the "Submit" button.

Quantity	Order Number	Order Date	Part Number	Description	Order Quantity	Price
----------	--------------	------------	-------------	-------------	----------------	-------

Warranty and Returns > Warranty History

See the status of your warranty claim here.

- 1. Search for a past warranty using the "Case Number", "Item Number" or "RMA / RGA Number".
- 2. Click on the ">" drop-down icon next to your Case # to view details.



What are you looking for?

My Account

0.00

Shop by Engine

Contact Us | About Us | Quick Order | Request Quote | Saved Carts

Warranty Inquiry

Sold To #

Submission Date From

Submission Date To

Case #

Item #

Case Status

RMA / RGA #

Search

Case #	Item #	Quantity	Original Order #	Case Status	Progress	Submission Date
18328	NSC326787	1	101223	Pending	Received	06/15/2024
RMA / RGA # 104855 Customer PO # 104855 Order # 104855						
18514	R-223575	1	102455	Approved	Complete	07/15/2024
18514	NSW8487	1	2	Approved	Complete	07/15/2024
18547	NS-251496	1	102487	Partial Approval	Complete	06/25/2024

Warranty and Returns > Return History

See the status of your returns here.

1. Search for a past return using the "Case Number", "Item Number" or "RMA / RGA Number".
2. Click on the ">" drop-down icon next to your Case # to view details.

Return Inquiry

Sold To #

Submission Date From

Submission Date Thru

Case #

Item #

Case Status

RMA / RGA #

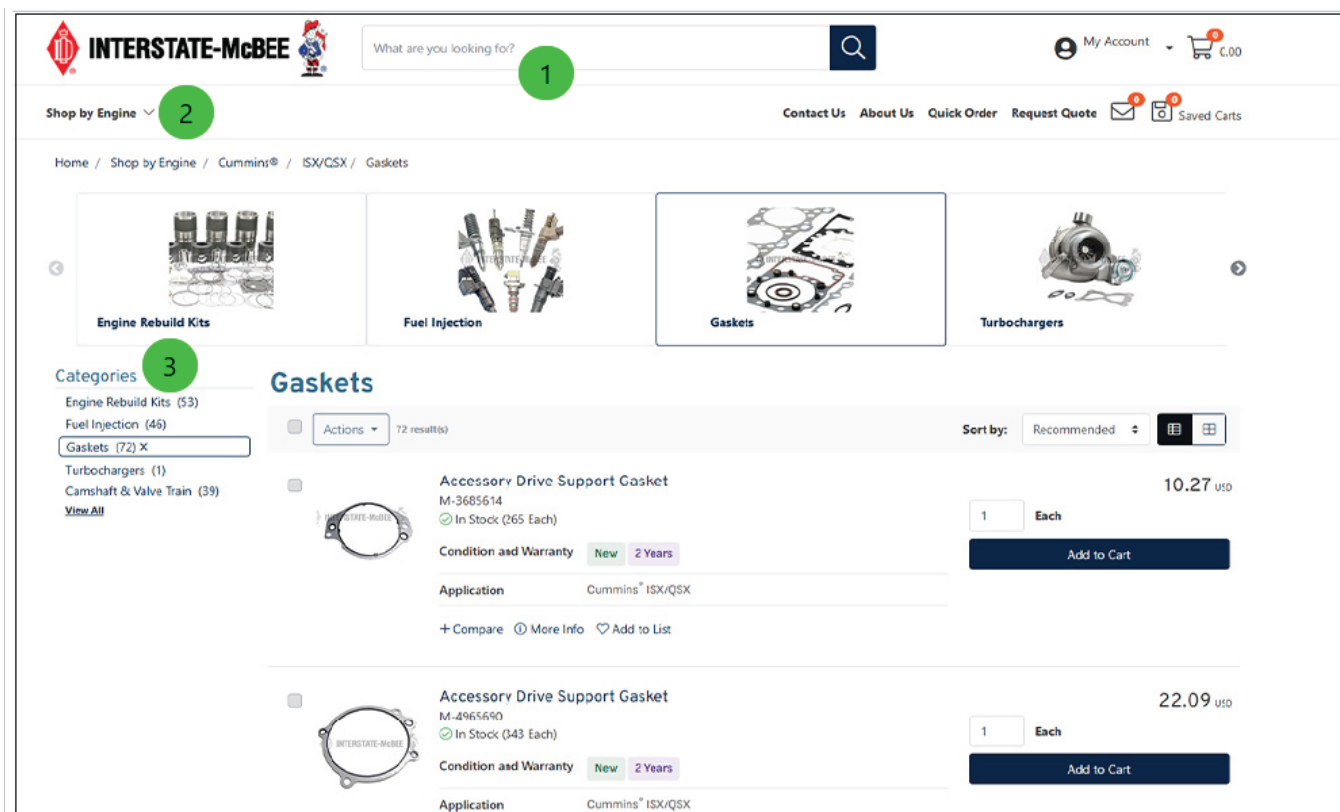
Search

Case #	Item #	Quantity	Original Order #	Case Status	Progress	Submission Date
> 18386	M-4518948	1	0	Approved	Complete	05/26/2024
RMA / RGA # 36296 Customer PO #: 13357 Credit # (CMT): 53161 Order # (OW): 20021						
> 18291	M-RSC1566	12	185394	Approved	Complete	06/26/2024
> 17671	M-1878099C91	6	1541351	Approved	Complete	04/25/2024
> 17435	A-MC1823531559Q2CA	1	0	Approved	Complete	04/06/2024

Other > Shopping

New content is being added to the parts catalog daily.

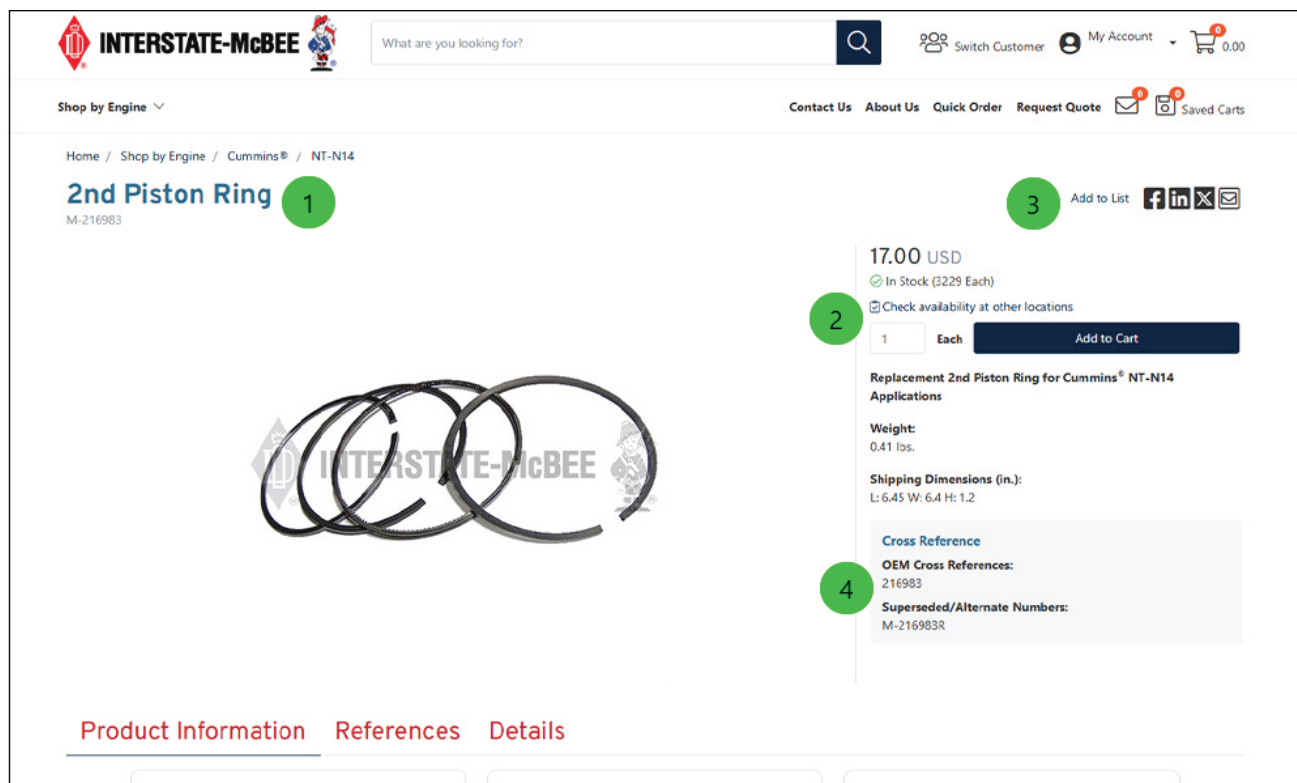
1. Products can be found and added to the cart in several ways such as the search bar at the top of the screen (powered by AI).
2. The full catalog of Interstate-McBee replacement parts can be browsed by starting in the “Shop by OEM” dropdown.
3. Parts categories can be further narrowed down using the category navigation options.



Other > Product Page

New content is being added to the parts catalog daily.

1. Individual product pages contain valuable catalog information as well as detailed kit breakdowns, pictures, videos, catalog references, and more.
2. Your pricing is displayed here along with product availability. (Many kit items can be built on demand, so be sure to call for updated availability on parts that are showing as backordered).
3. Add products to saved lists or share parts pages via social media and email with the buttons at the top right.
4. Any cross reference or superseded numbers will be shown to help make sure you are finding the correct part.



Other > Product Page

New content is being added to the parts catalog daily.

- 1. Extra information about the specific part can be found here in the “Product Information” section.
- 6. Extra information about the specific application can be found here in the “Product Information” section.
- 7. Extra information about the specific OEM application can be found here in the “Product Information” section.

216983

Superseded/Alternate Numbers:
M-216983R

Product Information

References

Details

5



Ring Sets

New piston ring sets from Interstate-McBee are made from alloy cast iron or steel where required...

Read More...

Shop all NT-N14 Pistons >

6



NT-N14 Applications

These Interstate-McBee replacement parts are compatible with NT/N14 engine applications. The...

Read More...

Shop all NT-N14 Replacement Parts >

7



Cummins® Applications

Interstate-McBee's aftermarket replacement parts for Cummins® applications are engineered ...

Read More...

Shop all Cummins® Applications >

Product images and marketing descriptions are provided for informational purposes only and may not accurately depict the actual product. Generic or representative content may be used to illustrate product categories, features, or applications.

WORLD HEADQUARTERS

Interstate-McBee

216-881-0015

800-321-4234

FLORIDA

Sales: 800-660-6228

Fax: 305-863-6272

TEXAS

Sales: 844-836-2841

Fax: 281-443-0202

CALIFORNIA

Sales: 800-522-6163

Fax: 323-727-9314

NEBRASKA

Sales: 844-250-2375

Fax: 402-975-6160

FUEL SYSTEMS

Interstate Diesel

4901 Lakeside Ave.

Cleveland, OH 44114

Copyright 2024 Interstate-McBee | All Rights Reserved | Privacy Policy | Terms of Use

® All manufacturer's names are registered trademarks of that respective corporation or entity and do not imply that the item/s are a product of said manufacturer.



47

Other > Product Page

New content is being added to the parts catalog daily.

8. Under “References” any catalogs, flyers, line cards, etc. can be viewed or downloaded here.

Cross Reference
OEM Cross References:
216983
Superseded/Alternate Numbers:
M-216983R

Product Information

References

Details

8


Cummins® NT-N14 Catalog
[View PDF](#)


Cummins® Application Reference
[View PDF](#)


All Products Line Card
[View PDF](#)

Product images and marketing descriptions are provided for informational purposes only and may not accurately depict the actual product. Generic or representative content may be used to illustrate product categories, features, or applications.

WORLD HEADQUARTERS Interstate-McBee 216-881-0015 800-321-4234	FLORIDA Sales: 800-660-6228 Fax: 305-863-6272	TEXAS Sales: 844-836-2841 Fax: 281-443-0202	CALIFORNIA Sales: 800-522-6163 Fax: 323-727-9514	NEBRASKA Sales: 844-250-2375 Fax: 402-975-6160	FUEL SYSTEMS Interstate Diesel 4901 Lakeside Ave. Cleveland, OH 44114
---	--	--	---	---	---

Copyright 2024 Interstate-McBee | All Rights Reserved | [Privacy Policy](#) | [Terms of Use](#)
All manufacturer's names are registered trademarks of that respective corporation or entity and do not imply that the item's are a product of said manufacturer.



Other > Product Page

New content is being added to the parts catalog daily.

9. The “Details” tab gives you even more information about the Condition and Warranty of the part you are viewing.

Shipping Dimensions (in.)
L: 6.45 W: 6.4 H: 1.2

Cross Reference
OEM Cross References:
216983
Superseded/Alternate Numbers:
M-216983R

Product Information **References** **Details**

9


Condition: New


Warranty: 2 Year


Backed by Our Parts Experts

Product images and marketing descriptions are provided for informational purposes only and may not accurately depict the actual product. Generic or representative content may be used to illustrate product categories, features, or applications.

WORLD HEADQUARTERS	FLORIDA	TEXAS	CALIFORNIA	NEBRASKA	FUEL SYSTEMS
Interstate-McBee 216-881-0015 800-321-4234	Sales: 800-460-6228 Fax: 305-863-6272	Sales: 844-836-2841 Fax: 281-443-0202	Sales: 800-522-6163 Fax: 323-727-9314	Sales: 844-250-2375 Fax: 402-975-6160	Interstate Diesel 4901 Lakeside Ave. Cleveland, OH 44114

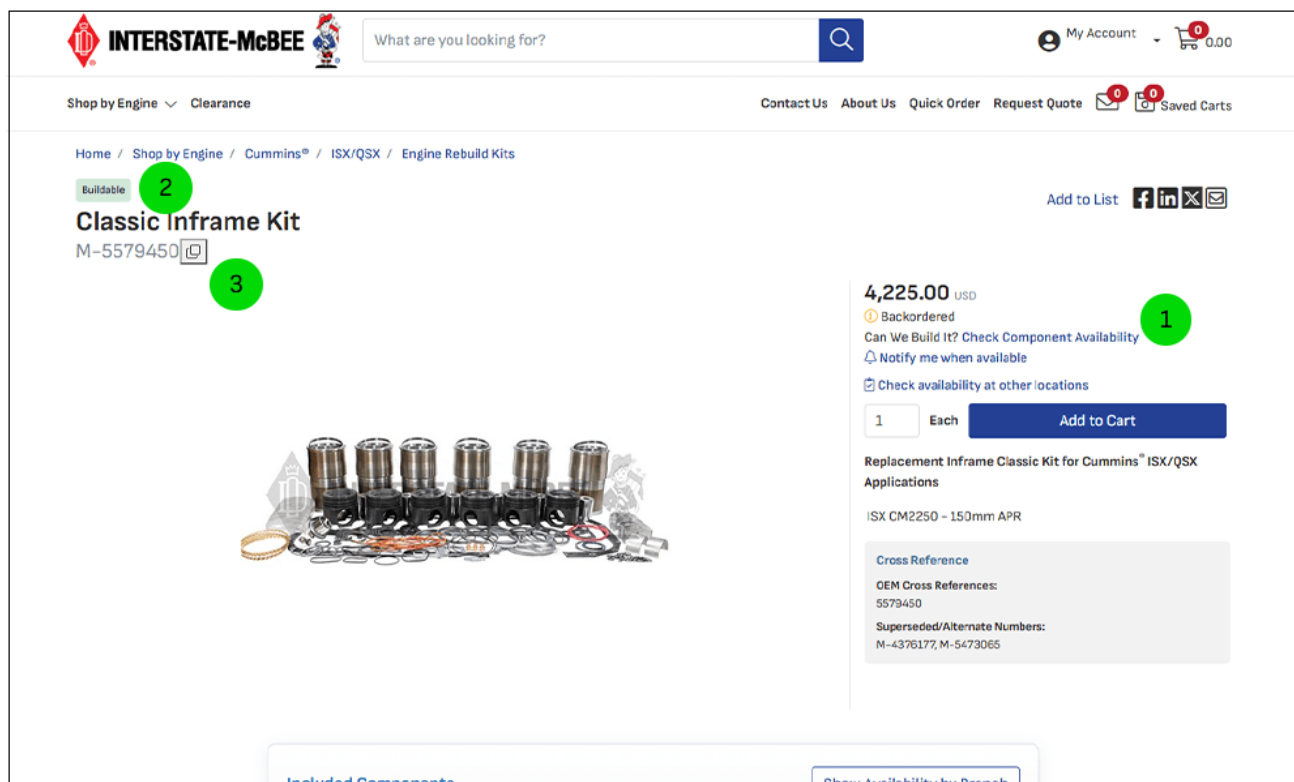
Copyright 2024 Interstate-McBee | All Rights Reserved | Privacy Policy | Terms of Use
® All manufacturer's names are registered trademarks of that respective corporation or entity and do not imply that the item/s are a product of said manufacturer.

Other > Product Page

For kits with an Included Components list, you can now view availability of each sub-component by branch to determine where it can be built and shipped to without needing to call in for conformation.

1. For kits with an Included Components list that are listed as “Backordered”, you can now view availability of each sub-component by branch to determine where it can be built and shipped to without needing to call in for conformation.
2. “Buildable” badge letting customers know kit availability by branch can be viewed to determine the best shipping branch.
3. New button making copy and pasting part numbers easy with just one click.



4. Hit the “Show Availability by Branch” button to view all locations.

4

Show Availability by Branch

Included Components

>	M-2531752	Thrust Plate	Qty: 2
>	M-9Y7735G	Rod Bearing	Qty: 6
>	MCB3406461	Major Overhaul Gasket Set	Qty: 1
>	M-3178766	Main Bearing	Qty: 7
>	M-CK7C2888P	Cylinder Kit	Qty: 6
>	CAT-CYL-102-WAR-0001	Warning - Flange Seating	Qty: 1
>	UNV-CYK-100-WAR-0001	Warning - Cyl Kit Break-in	Qty: 1
>	CG138NPR	Product Box	Qty: 1

Product Information

References

Details

5. “Availability by Branch” populates in real time to help you select the best shipping location.

▼	M-CK7C2888P	Cylinder Kit	Qty: 5
5			
CA Branch		13 Units Available	
FL Branch		12 Units Available	
TX Branch		10 Units Available	
OH Branch		59 Units Available	
NE Branch		8 Units Available	
▼	CAT-CYL-102-WAR-0001	Warning - Flange Seating	Qty: 1
CA Branch		Backordered	
FL Branch		833 Units Available	
TX Branch		1512 Units Available	
OH Branch		Backordered	
NE Branch		716 Units Available	
▼	UNV-CYK-100-WAR-0001	Warning - Cyl Kit Break-in	Qty: 1
CA Branch		2121 Units Available	
FL Branch		804 Units Available	
TX Branch		5241 Units Available	
OH Branch		Backordered	
NE Branch		716 Units Available	

Other > Checkout Process

You can now see Availability by Branch from the checkout screen for all items in your cart making selecting a shipping branch easy.

1. View real-time inventory for products added to your cart while checking out. Select the “Show Availability by Branch” button to see inventory of these parts at each location.

The screenshot shows the Interstate-McBEE website's checkout process. The top navigation bar includes the company logo, a search bar, and links for 'Switch Customer', 'My Account', and a shopping cart icon with a '34.09' total. Below the navigation bar, there are links for 'Contact Us', 'About Us', 'Quick Order', 'Request Quote', and 'Saved Carts'. The main section is titled 'Shopping Cart' and features a green circular icon with the number '1'. A button labeled 'Show Availability by Branch' is visible. The cart contains two items:

Product Name	Product ID	Qty	Price	Total
Alternator Belt OH Branch	W-3120141	1	23.02	23.02
Availability by Branch:				
CA Branch	Not Available			
FL Branch	11 Units Available			
TX Branch	8 Units Available			
ME Branch	Not Available			
Access Drive Support Gearset OH Branch	W-5555614	1	10.27	10.27
Availability by Branch:				
CA Branch	40 Units Available			
FL Branch	45 Units Available			
TX Branch	17 Units Available			
ME Branch	18 Units Available			

On the right side of the cart, the 'Subtotal' is 34.09, the currency is 'U.S. Dollar', and there is a 'Continue Checkout' button. A 'Select Shipping Branch' dropdown menu is also present.

Other > Checkout Process

2. Select your preferred shipping branch from the “Select Shipping Branch” dropdown before proceeding to checkout.

The screenshot displays the Interstate-McBEE website's shopping cart. The header includes the company logo, a search bar, and navigation links. The main content area is titled "Shopping Cart" and contains a table of items. A green circle with the number "2" highlights the "Select Shipping Branch" dropdown menu, which is open and shows options: "OH Branch - Ohio", "CA Branch - California", "FL Branch - Florida", "TX Branch - Texas", "OH Branch - Ohio" (selected), "NE Branch - Nebraska", and "Ship from Multiple Branch Warehouses". The cart items include "Alternator Belt" and "Access Drive Support Cabinet", both with "OH Branch" availability. The right sidebar shows a subtotal of 34.09 and a "Continue Checkout" button.

Product Name	Product ID	Qty	Price	Total
Alternator Belt OH Branch	N-310014	1	23.82	23.82
Access Drive Support Cabinet OH Branch	N-3080014	1	10.27	10.27

Other > Checkout Process

3. Click the pencil icon to add a new ship-to or one time ship-to address.
4. Review all checkout information. ***Note:** “Shipping Method” and “Customer PO #” are required fields to continue to payment.

INTERSTATE-McBEE What are you looking for? 34.09

Shipping Engine [Contact Us](#) [About Us](#) [Quick Order](#) [Request Quote](#)

Checkout

1 Address 2 Payment

Bill to Information

BEE Inc
500 Lakeside Ave E
Cleveland, OH 44114
United States

Comments

Add Comments

Requested Date: 05/05/2025

Shipping Instructions

No shipping instructions

Review Totals

Shippable Product	34.09
Backordered Product	0.00
Subtotal of Products	34.09
Total Freight	7.00
Total Tax	0.00
Total Discount	0.00

Customer PO #

Required

[Read Terms and Conditions](#)

[Continue to Payment](#)

Shipment

3

Shipping Address

BEE Inc
500 Lakeside Ave E
Cleveland, OH 44114
United States

Shipping Method

4

Select a Carrier

Required

Source Branch Plant

Interstate-McBee LLC
7400 Oak Leaf Road
Cleveland Village, OH 44116
United States

Products

Other > Checkout Process

5. Select your preferred payment method to complete your order.

The screenshot shows the Interstate-McBee website's checkout process. At the top, there is a navigation bar with the company logo, a search bar, and links for 'Switch Customer', 'My Account', and a shopping cart icon showing a total of 34.08. Below the navigation bar, there are links for 'Contact Us', 'About Us', 'Quick Order', 'Request Quote', and 'Saved Carts'. The main heading is 'Checkout', with a progress indicator showing two steps: 'Review' (1) and 'Payment' (2). The current step is 'Payment', indicated by a green circle with the number 5. The question 'How would you like to pay?' is followed by three radio button options: 'Credit Card Payment', 'Place Order on Hold for CSR Call Back', and 'Place Order on Account'. On the right side, there is a summary box titled 'Total' showing a total of 34.09 in U.S. Dollars. Below this is a 'Review Totals' section with a table of items and their prices. At the bottom of the page, there is a footer with contact information for various locations: World Headquarters, Florida, Texas, California, Nebraska, and Fuel Systems.

INTERSTATE-McBEE What are you looking for?

Shop by Engine

Checkout

1 Review 2 Payment

How would you like to pay? 5

☐ Credit Card Payment

☐ Place Order on Hold for CSR Call Back

☐ Place Order on Account

Total 34.09

Currency U.S. Dollar

Review Totals	
Shippable Product	34.09
Backordered Product	0.00
Subtotal of Products	34.09
Total Freight	TBD
Total Tax	0.00
Total Discount	0.00

WORLD HEADQUARTERS

Interstate-McBee

216-491-0015

FLORIDA

Sales: 800-580-6278

Fax: 335-943-5272

TEXAS

Sales: 848-836-2881

Fax: 281-443-0202

CALIFORNIA

Sales: 800-522-8163

Fax: 323-727-5314

NEBRASKA

Sales: 844-250-2575

Fax: 402-975-6160

FUEL SYSTEMS

Interstate Diesel

4901 Lakeside Ave.

Cleveland, OH 44115

Other > Quick Order Pad

Enter part numbers into each line or, download our CSV template and then upload your excel file for fast results. You are also able to view Availability by Branch for each product from this page as well.

1. Add product numbers in the provided fields and add more input fields as desired with the Add Line button at the bottom. You may also use your own product numbers that were set up in the Cross Reference Products if you check the box that says, "Use My Product Numbers."
2. If you'd like to import your products via an excel file, use the "Import Order" button.

INTERSTATE-McBEE What are you looking for?

Shop by Region

Quick Order Pad

Use this single form to order products by product catalog number. Products with an assigned number will be added to the cart.

☐ Use My Product Numbers

☐ Check availability at all locations

Product	Product Search	UOM	Price	Availability	Location	Remove
Product #						X
Product #						X
Product #						X
Product #						X
Product #						X

Page Size: 15

☐ Check availability at all locations

WORLD HEADQUARTERS	FLORIDA	TEXAS	CALIFORNIA	NEBRASKA	FUEL SYSTEMS
Interstate-McBee	Sales: 800-865-4235 Fax: 385-863-0372	Sales: 844-238-3941 Fax: 261-441-0032	Sales: 800-523-6183 Fax: 323-727-3534	Sales: 844-250-2575 Fax: 402-573-8160	Interstate Diesel 4001 Liberdade Ave.

Other > Quick Order Pad

- Click "Check availability at all locations" to view real-time inventory for products at each location.

INTERSTATE-McBEE What are you looking for?

Shop by Engine [Contact Us](#) [About Us](#) [Quick Order](#) [Request Quote](#) [My Account](#) [Shopping Cart](#)

Quick Order Pad

Use this simple form to order products by product catalog number. Products with an unrecognized number will not be added to the cart.

☐ Use My Product Numbers

☒ Check availability at all locations 3

Product	Qty	UOM	Price	Availability	Location	Remove
N-310A143 Annihilator Belt	1	Belt	25.00 USD	In Stock (100)	OH Essen	X
N-3585694 Access Drive Support Cusket	1	Sack	19.14 USD	In Stock (2974)	OH Essen	X
Product #	1		-	-		X
Product #	1		-	-		X

Page Size:

☒ Check availability at all locations

WORLD HEADQUARTERS
 Interstate-McBee
 211-301-0015

FLORIDA
 Sales: 800-690-6218
 Fax: 352-883-6272

TEXAS
 Sales: 844-696-3801
 Fax: 361-443-0032

CALIFORNIA
 Sales: 800-522-6160
 Fax: 725-727-8314

NEBRASKA
 Sales: 844-350-2125
 Fax: 402-975-6100

FUEL SYSTEMS
 Interstate Diesel
 4001 Labardo Ave.
 Cleveland, OH 44116

Other > Quick Order Pad

4. View availability per branch for each part added to the Quick Order Pad.

The screenshot displays the Interstate-McBEE Quick Order Pad interface. A modal window titled "Availability at All Locations" is open, showing the availability of two products across five branches: OH, CA, FL, TX, and NE.

Product	OH Branch	CA Branch	FL Branch	TX Branch	NE Branch
M-3100141 A Sensor Bolt	1700 Units Available	Not Available	11 Units Available	5 Units Available	Not Available
M-3000614 Access Drive Support Gasket	1210 Units Available	40 Units Available	40 Units Available	10 Units Available	18 Units Available

The background interface includes a "Quick Order Pad" section with a list of products, a "Product #" input field, and a "Check availability at all locations" checkbox. The footer contains contact information for various regions: WORLD HEADQUARTERS, FLORIDA, TEXAS, CALIFORNIA, NEBRASKA, and FUEL SYSTEMS.

Other > Quick Order Pad

5. Enter your part number(s) then click "Add to Cart".
6. If a part is superseded this message will pop-up. Click "View More" then "Check Replacements".

INTERSTATE-McBEE

What are you looking for?

Switch Customer My Account 000

Shipping Address Contact Us About Us Quick Order Request Quote Saved Cart

Quick Order Pad [Import Order](#)

Products we've added to the cart: [Summary](#) 2/1 [View More](#)

Use this simple form to order products by product catalog number. Products with an unrecognized number will not be added to the cart.

☐ Use VP Product Numbers

+ Add Item [Check availability at all locations](#) [Clear](#) [Add to Cart](#)

Product	Qty	UOM	Price	Availability	Location	Barcode
N-3662358 SS H-3364278	1	Each	\$ 39.00		OH North	

Page Size: 10

+ Add Item [Check availability at all locations](#) [Clear](#) [Add to Cart](#)

WORLD HEADQUARTERS
Interstate-McBee
 216-881-0816
 800-321-4234

FLORIDA
 Sales: 800-360-5233
 Fax: 305-892-6777

TEXAS
 Sales: 844-828-2841
 Fax: 281-323-3200

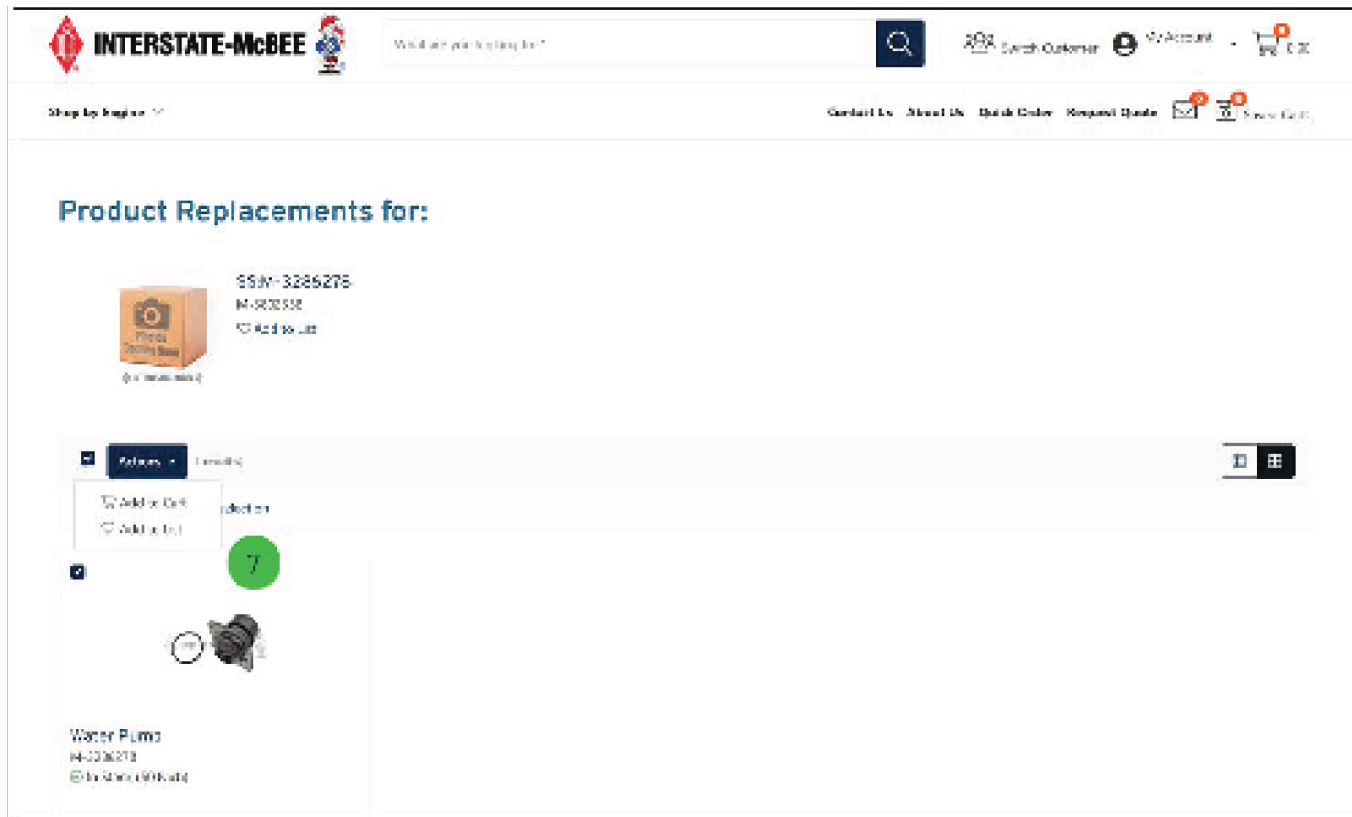
CALIFORNIA
 Sales: 800-323-8162
 Fax: 323-227-4314

NEBRASKA
 Sales: 844-252-2315
 Fax: 402-475-2162

FUEL SYSTEMS
Interstate Direct
 4501 Lakeland Ave.
 Cleveland, OH 44114

Other > Quick Order Pad

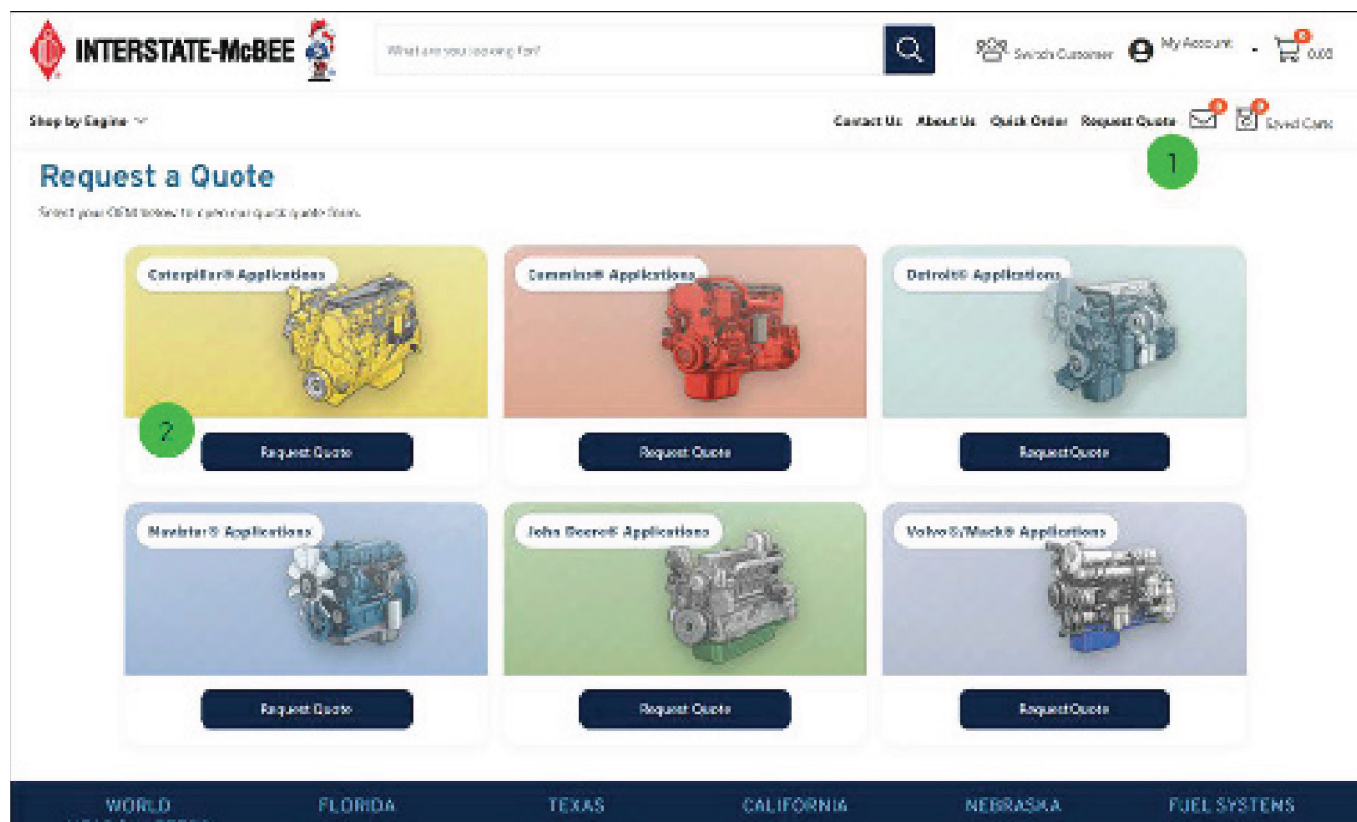
7. You can add the replacement part to your cart or a list from here.



Other > Request Quote

Skip the back-and-forth. Submit your engine info and let our engine experts deliver the right parts and pricing, straight to your dashboard.

1. Once logged in, click on "Request Quote" in the navigation bar.
2. Select the OEM that you would like to request a quote for.



Other > Request Quote

3. Fill out the engine information for your selected OEM and click "Submit". These numbers are unique to your company and will only display when logged in with an account tied to your customer number.

The screenshot shows the 'Caterpillar® Quote Form' on the Interstate-McBEE website. The form is divided into several sections: 'Account Information', 'Contact Information', 'Your Address', and 'Caterpillar® Engine Information'. The 'Caterpillar® Engine Information' section is highlighted with a green circle and the number 3, indicating the current step in the process. The form includes fields for Account Number, Contact Name, Phone Number, Email, Street Address, City, State, Country, Zip/Postal Code, Engine Make, Engine Serial Number, and Arrangement Number. The website header includes the Interstate-McBEE logo, a search bar, and navigation links for 'Contact Us', 'About Us', 'Public Order', 'Request Quote', and 'Select Items'.

INTERSTATE-McBEE What are you looking for?

Shop by Region ▼ Contact Us About Us Public Order Request Quote Select Items

Caterpillar® Quote Form

Account Information

Account Number
123456

Contact Information

Contact Name
John Doe

Phone Number
1234567890

Email
john.doe@company.com

Your Address

Street Address
1234 Main St

City
Cleveland

State
OH

Country
United States

Zip/Postal Code
44114

Caterpillar® Engine Information

Engine Make
Caterpillar

Engine Serial Number
1234567890

Arrangement Number
1234567890

Other > Custom Cross-Reference Numbers

1. These numbers are unique to your company and will only display when logged in with an account tied to your customer number.
2. To add your custom part numbers, click on the three dots next to “Your Cross Reference Products”.

The screenshot shows the Interstate-McBEE website interface. At the top, there is a search bar and navigation links. The main section is titled "Your Cross Reference Products" with a three-dot menu icon next to it, highlighted by a green circle with the number 2. Below this title is an "Actions" dropdown menu, highlighted by a green circle with the number 1. The table below lists two products:

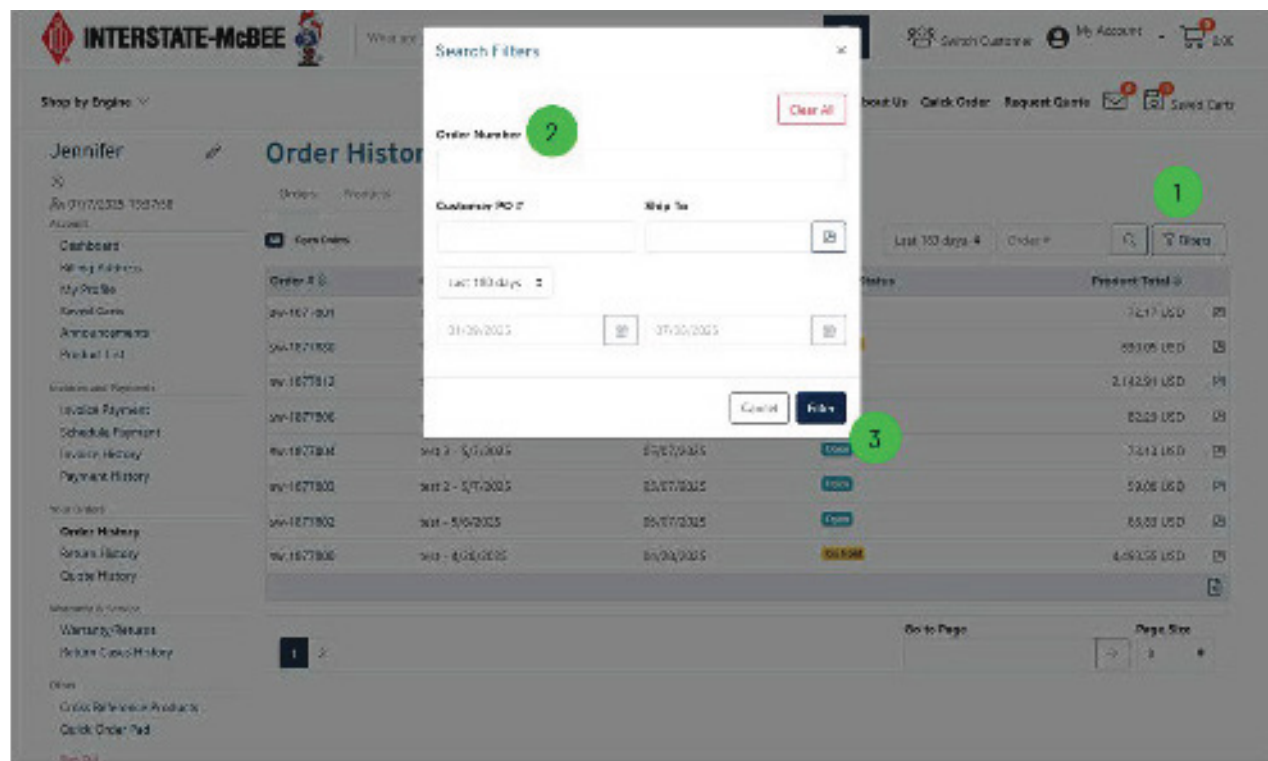
Product #	Your Product #	Description	From	To
NI-1268207	PG435234518	Fuel System Gasket Set	04/05/2025	12/31/2040
NI-2164152	IM179000	Oil Cooler Core	04/05/2025	12/31/2040

At the bottom of the page, there is a footer with contact information for various regions: WORLD HEADQUARTERS, FLORIDA, TEXAS, CALIFORNIA, NEBRASKA, and FUEL SYSTEMS. The footer also includes a copyright notice and social media links.

Other > Filters

The filters tab is available under multiple sections (Order, Invoice, Warranty/Return History, etc.) and can be used to search for specific results if you need help.

1. Click on the "Filters" button to open the filter popup.
2. Enter your Order Number, Customer PO #, or Ship-To (options may vary across modals) to search by filters.
3. Click the "Filter" button to get results.





INTERSTATE-McBEE



WORLD HEADQUARTERS

7440 Oak Leaf Road
Oakwood Village, OH 44146 U.S.A.
Tel: 216-881-0015
Fax: 216-881-0805
E-mail: sales@interstate-mcbee.com

CALIFORNIA

13137 Artic Circle
Sante Fe Springs, CA 90670 U.S.A.
Tel: 562-356-5414
Fax: 562-926-2452

TEXAS

22755 NW Lake Drive, Bldg #3
Houston, TX 77095 U.S.A.
Tel: 281-645-7168
Fax: 281-443-0202

FLORIDA

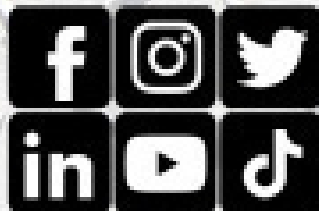
9955 NW 58th Street
Doral, FL 33178 U.S.A.
Tel: 305-863-6650
Fax: 305-863-6272

NEBRASKA

6200 Arbor Road
Lincoln, NE 68517 U.S.A.
Tel: 402-417-1059
Fax: 402-975-6160

“Quality Without Compromise”

INTERSTATE-McBEE.COM



**Serving the Diesel and Natural Gas
Industries for Over 75 Years**

AUGUST 2025