



INTERSTATE-McBEE



Online Ordering - Quick Start Guide

Note: You must be logged in with a valid account in order to access the online ordering website. If you do not have a login, [see our Registration help guide](#).

The new Interstate-McBee online ordering website makes buying parts online a simple and efficient process. There are many new features that dealers and distributors may find useful. This guide will give you a brief overview of what to expect from the various tools available.

The online ordering site is divided into two main tabs – **Self Service** and **Electronic Catalog**

Self Service

The following list outlines every option under the self-service tab. This covers everything from quotes, warranty claims, and invoices to parts-ordering features such as spreadsheet uploads and saved lists.

Inquiry – RGA: Lookup the status of a previously submitted RGA

Inquiry – Warranty: Lookup the status of a previously submitted Warranty claim

Inquiry – Invoice: Lookup past and current invoices

Inquiry – Order: Lookup past and current orders

Inquiry – Quote: Lookup active quotes

My Saved List: Create customizable lists of commonly ordered parts for quick re-ordering

Order Pad: Add multiple items to your cart simultaneously by part number (McBee or OEM #)

Quote Request: Request a quote for parts

Resource Center: Download important documents from Interstate-McBee

Submit a Warranty: File a warranty claim

Submit RGA: File a Return Goods Authorization claim

Survey: Help Interstate-McBee better meet your needs by providing feedback

Upload from Excel: Upload a spreadsheet of part numbers to add automatically to the cart

Electronic Catalog

Use this area of the website to browse 20,000+ part numbers offered by Interstate-McBee.

- Items viewed in the electronic catalog can be added directly to the cart
- Items are categorized by OEM and Engine Application as well as part type
- Look up items by McBee part number or OEM number using the search bar
- The pricing and availability of each item is updated in real time
- A bill of materials can be accessed for kits containing multiple parts
- Pictures, weights, and dimensions can be also be found here for select items. (We're adding new pictures and part information regularly, so check back periodically for updates)

Please visit the Resource Center page of our website for more in-depth guides on the functionality of the new online ordering website. Thanks for choosing Interstate-McBee.