



INTERSTATE-McBEE



Warranty Submission Checklist

Collect from the end-user:

- ECM report taken immediately after the failure. Do not delete fault codes. Print pages.
- Invoices from the install of the failed parts including technicians report, parts, and costs.
- Invoices from repairing the failure including technicians report, parts, and costs.
- All parts being claimed to repair the failure.
 - Cylinder kits must be removed from the cylinder block.
 - Mark all parts according to their position they were in the engine.

Collect from your records:

- Chassis year, make, and model.
- Engine year, make, and model.
- Engine Serial Number.
- Time frame parts were in-service.
- Mileage parts were in-service.
- What to do with parts if claim is denied (return, scrap) (core – for fuel injection only)
- Clear explanation of the failure, suspected cause and action taken to repair the failure.
- Interstate-McBee part number(s) filing against.
- Parts cost and labor (not applicable for fuel injection)
- Distributors shipping account and carrier information (to ship back if denied)
- Upload pictures and documents to the case as you are filing the case.

For cylinder head claims: All the above **AND**

- Cylinder head serial number required for authorization to return (RGA)
- Valve bridges, head gasket, and components replaced to repair failure.