

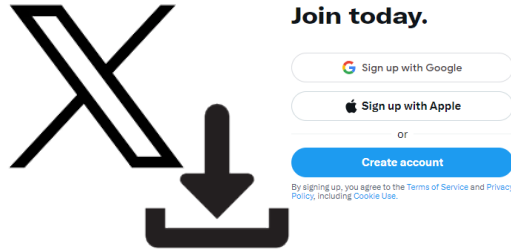
# Using Social Media: TWITTER

Twitter is an app that allows you to engage with your audience in more simplistic ways.

Benefits to Twitter include:

- Create personal relationships
- Boost conversations between yourself and a customer
- Increase sales

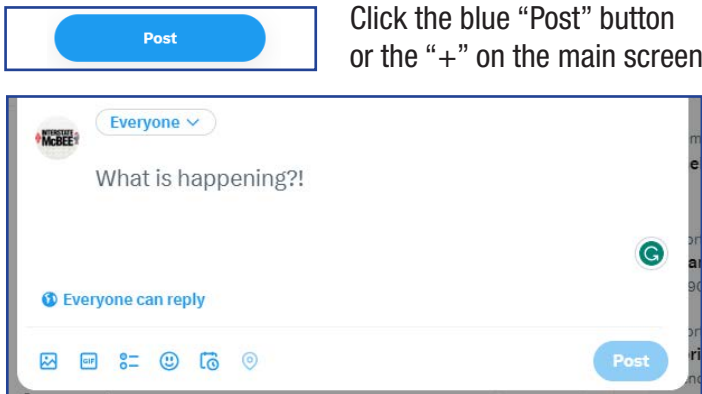
## Signing Up



Suggested follows:

@XDPDiesel  
@IntnlTrucks  
@CaterpillarInc  
@dieselpowermag  
@dieselpowermag  
@Cummins  
@JohnDeere  
@highwayandheavy

## Creating a Post



Type your message. Twitter's max character count is 280 characters as of 2023.

Add images, videos, polls, emoji's, etc. using the bottom menu.

Click "Post" to publish the post immediately

## Interacting



Use the menu under a post to comment, repost, like, view the thread, or share.

## Communities



Access communities in a separate tab. Join communities to engage with people of that target audience.

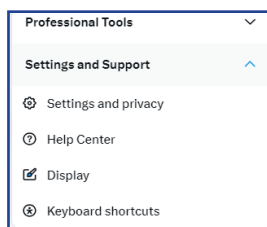
## Notifications

Notifications allow you to know when people are talking about you or the company. Notifications will give you real-time updates and alerts based on your settings.

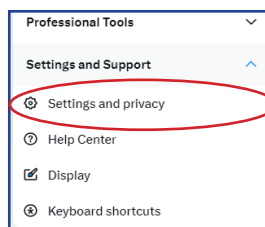
Click on your profile icon in the upper left



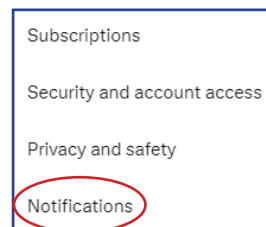
Drop down "Settings and Support"



Select "settings and privacy"



Select "notifications"



Adjust notifications to your preferences

